



**southfield**  
SCHOOL



# **SOUTHFIELD SCHOOL**

## **Child Protection and Safeguarding Policy**

<b>Date Agreed:</b>	October 2023
<b>Next Review Date:</b>	October 2024

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## Approval

<b>Approved By:</b>	
<b>Position</b>	Chair of Governors
<b>Signature:</b>	
<b>Position:</b>	Headteacher
<b>Signature:</b>	
<b>Approval Level:</b>	

## Control Form

Version	Date	Author	Description of Changes
V0.1	10/23	Angela O'Rourke	New Policy

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## 1.0 Introduction

- 1.1 Southfield Child Protection Policy is in line with the quality and standards expected from Hertfordshire Safeguarding Children Partnership (HSCP) and will be monitored by The Governing Body. This policy will also be reviewed annually or when new legislation requires changes, whichever is the soonest.

## 2.0 Safeguarding Policy Statement

- 2.1 A whole-school, child-centred approach is fundamental to all aspects of everyday life at Southfield. In practice this means keeping the child at the centre of decision making in our partnership working with children and their families. As stated in Children Acts 1989 and 2004, the welfare of children is paramount and that they are best looked after within their families, with their parents playing a full part in their lives, unless compulsory intervention in family life is necessary.
- 2.2 We hope that parents and carers appreciate our statutory duty to offer early help support and, depending on the gravity of the situation, protect children in need and who have suffered or otherwise likely to suffer significant harm. The core objective of early help support is to prevent any child from being harmed or placed at risk of harm and therefore halt any escalation where possible.
- 2.3 At Southfield we strive to create a culture which enables children to express their wishes, feelings, and talk about anything that is of importance to them. We believe that every child deserves to receive an education within an environment that feels safe to learn and develop in. We want our pupils, staff, parents, and carers to have confidence and trust in our goals and know that collaborative working is fundamental to create and maintain a child-centred approach to safeguarding.
- 2.4 This policy outlines the commitment to our legal duties to safeguard children, the responsibilities for all our staff and the specific roles and responsibilities for our key Designated Safeguarding Leads and Governors.

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## 3.0 Important Safeguarding Contacts

### School's In-House Contacts

Organisation / Role	Name	Contact Details
Designated Safeguarding Lead (DSL)	Angela O'Rourke	<a href="mailto:head@southfield.herts.sch.uk">head@southfield.herts.sch.uk</a>
Deputy Designated Safeguarding Lead (DDSL)	Annette Illingworth	<a href="mailto:annetteillingworth@southfield.herts.sch.uk">annetteillingworth@southfield.herts.sch.uk</a>
Deputy Designated Safeguarding Lead (DDSL)	Sarah Lettis	<a href="mailto:sarahlettis@southfield.herts.sch.uk">sarahlettis@southfield.herts.sch.uk</a>
Designated Teacher for Children Looked After (DT for CLA)	Annette Illingworth	<a href="mailto:annetteillingworth@southfield.herts.sch.uk">annetteillingworth@southfield.herts.sch.uk</a>
Mental Health Lead (MHL)	Sarah Lettis	<a href="mailto:sarahlettis@southfield.herts.sch.uk">sarahlettis@southfield.herts.sch.uk</a>
Prevent Lead	Angela O'Rourke	<a href="mailto:head@southfield.herts.sch.uk">head@southfield.herts.sch.uk</a>
Chair of Governors	Peter Hebden	<a href="mailto:chair@southfield.herts.sch.uk">chair@southfield.herts.sch.uk</a>
Vice Chair of Governors	Amrit Jandu	<a href="mailto:amritjandu@southfield.herts.sch.uk">amritjandu@southfield.herts.sch.uk</a>

### Non School Contacts

Organisation / Role	Name	Contact Details
Hertfordshire County Council Children's Social Care	Customer Service Centre	Children's Services includes SOOHS (Out of Hours Service-Children's Services) – 0300 123 4043
NSPCC Helpline	N/A	Call: 0808 800 5000 Email <a href="mailto:help@NSPCC.org.uk">help@NSPCC.org.uk</a> .
Police	N/A	Emergency 999, non-emergency 101
Channel Helpline	N/A	020 7340 7264

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## 4.0 Legislation and Guidance

- 4.1 This policy is based on the Department for Education's (DfE's) statutory guidance Keeping Children Safe in Education (2023) and Working Together to Safeguard Children (2018), and the Governance Handbook. We comply with this guidance and the arrangements agreed and published by our 3 local safeguarding partners (see section 4 definitions).
- 4.2 This policy is also based on the following legislation:
- Section 175 of the Education Act 2002, places a duty on schools and local authorities to safeguard and promote the welfare of pupils
  - The School Staffing (England) Regulations 2009, which set out what must be recorded on the single central record and the requirement for at least 1 person conducting an interview to be trained in safer recruitment techniques.
  - The Children Act 1989 (and 2004 amendment), which provides a framework for the care and protection of children.
  - Section 5B(11) of the Female Genital Mutilation Act 2003, as inserted by section 74 of the Serious Crime Act 2015, which places a statutory duty on teachers to report to the police where they discover that female genital mutilation (FGM) appears to have been carried out on a girl under 18.
  - Statutory guidance on FGM, which sets out responsibilities with regards to safeguarding and supporting girls affected by FGM.
  - The Rehabilitation of Offenders Act 1974, which outlines when people with criminal convictions can work with children.
  - Schedule 4 of the Safeguarding Vulnerable Groups Act 2006, which defines what 'regulated activity' is in relation to children.
  - Statutory guidance on the Prevent duty, which explains schools' duties under the Counterterrorism and Security Act 2015 with respect to protecting people from the risk of radicalisation and extremism.
  - The Human Rights Act 1998, which explains that being subjected to harassment, violence and/or abuse, including that of a sexual nature, may breach any or all of the rights which apply to individuals under the European Convention on Human Rights (ECHR).
  - The Equality Act 2010, which makes it unlawful to discriminate against people regarding particular protected characteristics (including disability, sex, sexual orientation, gender reassignment and race). This means our governors and headteacher should carefully consider how they are supporting their pupils with regard to these characteristics. The Act allows our school to take positive action to deal with particular disadvantages affecting pupils (where we can show it's proportionate). This includes making reasonable adjustments for disabled pupils. For example, it could include taking positive action to support girls where there's evidence that they're being disproportionately subjected to sexual violence or harassment.
  - The Public Sector Equality Duty (PSED), which explains that we must have due regard to eliminating unlawful discrimination, harassment, and

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victimisation. The PSED helps us to focus on key issues of concern and how to improve pupil outcomes. Some pupils may be more at risk of harm from issues such as sexual violence; homophobic, bi-phobic, or transphobic bullying; or racial discrimination.

- 'What to do if you're worried a child is being abused' is guidance from the Department for Education and is designed for anyone who works with children and families. This is additional guidance that details signs of abuse and neglect to look out for and what action to take if professionals are concerned. The first point of reference for those working and volunteering in education settings should still be Keeping Children Safe in Education (2023) and the setting's own Safeguarding and Child Protection policies and procedures.
- The Hertfordshire Safeguarding Children Partnership HSCP sets out for all agencies, the Child Safeguarding Arrangements for Hertfordshire to work together to identify and respond to the needs of children, young people, and families. See HSCP Procedures Manual and also See Section 4 below.
- The Childcare (Disqualification) and Childcare (Early Years Provision Free of Charge) (Extended Entitlement) (Amendment) Regulations 2018 (referred to in this policy as the "2018 Childcare Disqualification Regulations") and Childcare Act 2006, which set out who is disqualified from working with children.
- This policy also meets requirements relating to safeguarding and welfare in the statutory framework for the Early Years Foundation Stage.

## 5.0 Definitions: Safeguarding and Child Protection

5.1 Safeguarding as defined by The Children Act 1989 means:

- to **prevent harm** to a child's health and/or development
- to **protect children** from abuse and maltreatment
- to ensure children grow up with the provision of **safe** and effective care.
- to take action to enable all children and young people to have the **best outcomes**.

5.2 All our staff at Southfield are expected to be familiar with the wide range of policies and procedures we must keep our children safe and promote their wellbeing at all times.

5.3 **Child/ren:** The legal definition of a child in the UK includes everyone under the age of 18.

5.4 **Early Help:** Families First is the term used in Hertfordshire for services that work together to support families who need extra help. These are also known as early help services. Early Help is part of all agencies' 'preventative' safeguarding responsibilities, acting as soon as possible to tackle difficulties for children and families before they

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escalate into something that is more difficult to overcome. Hertfordshire's Early Help offer comprises:

- Hertfordshire Safeguarding Children's Partnership's threshold document known as the **Continuum of Need** that supports those working with Hertfordshire's children, young people and families. It is a tool to help identify a 'Level of Need' and the service responses that can be expected. A tool to enable all partners to work together transparently as colleagues. It places the child, young person, and family at the centre to find solutions early to prevent difficulties escalating.
- The Continuum of Need model represents a spectrum of needs, visualised through a windscreen. This illustrates how we respond to the needs of children and their families across the four levels of need: Universal, Additional, Intensive and Specialist (Child Protection or Child in Need).
- The purpose is that services work collaboratively and openly with families for interventions and referrals in most instances.
- Early Help is Hertfordshire's local offer and relies on children and families sharing concerns identified and the willingness to engage; this means that full consent from children and families is required.

5.5 **Families First Assessment (FFA)** is Hertfordshire's Early Help assessment tool and is used to identify needs and organise the right services to support a family. With consent, DSLs, along with other professionals, are able to initiate and lead on these. Further information can be found on the Families First Portal.

5.6 **Child in Need** is defined under the Children Act 1989 as a child who is unlikely to achieve or maintain a reasonable level of health or development, or whose health and development is likely to be significantly or further impaired, without the provision of services; or a child who is disabled. Children in Need may be assessed under section 17 of the Children Act 1989 by a social worker. Agencies have a duty to cooperate with Children's Services, and parental consent is required.

5.7 **Child Protection** under section 47 of the Children Act 1989, places a duty on the Local Authority to make enquiries and decide whether to take any action to safeguard or promote the child's welfare when there is reasonable cause to suspect that a child is suffering or is likely to suffer significant harm. Such enquiries, supported by other organisations and agencies, as appropriate, should be initiated where there are concerns about all forms of abuse and neglect. This includes female genital mutilation (FGM) and other honour-based violence, and extra-familial threats including radicalisation and sexual or criminal exploitation. There may be a need for immediate protection whilst an assessment or enquiries are carried out. Parental consent is not required if this would place the child at further risk of harm.

5.8 **Significant Harm** is the threshold for a Child Protection response. If Children's Services suspect a child has suffered or is likely to suffer significant harm, then they must by law carry out child protection enquiries. Harm is defined in the Children Act 1989 as the ill-treatment of a child or the impairment of their health or development. This can include harm caused by seeing someone else being mistreated, for example by witnessing domestic abuse. The phrase 'significant harm' was introduced by the



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Children Act 1989. The Act does not define 'significant'. The question of whether or not harm is 'significant' relates to its impact on a child's health or development.

- 5.9 **Children Looked After:** A child is 'looked after' (in care) if they are in the care of the Local Authority for more than 24 hours. Children can be in care by agreement with parents or by order of a court. The placement providing the care can be a connected person to child or LA approved foster carer.
- 5.10 **Abuse** is all forms of maltreatment of a child and may involve inflicting harm or failing to act to prevent harm. Children may be abused in a family or in an institutional or community setting by those known to them or, more rarely, by others. Abuse can take place wholly online, or technology may be used to facilitate offline abuse. Children maybe abused by an adult or adults or by another child or children.
- 5.11 **Neglect** is a form of abuse and is the persistent failure to meet a child's basic physical and/or psychological needs, likely to result in the serious impairment of the child's health or development. Appendix 1 defines neglect in more detail.
- 5.12 The three **safeguarding partners** locally known as Hertfordshire Safeguarding Children's Partnership (**HSCP**) comprises of:
- **Hertfordshire County Council:** represented by the Director of Children's Services.
  - **Hertfordshire Constabulary:** represented by the Assistant Chief Constable for Local Policing
  - **Hertfordshire and West Essex Integrated Care Board:** represented by the Director of Nursing & Quality Hertfordshire & West Essex Integrated Care Board.
- 5.13 Safeguarding Partners are identified in Keeping Children Safe in Education 2023 (and defined in the Children Act 2004, as amended by chapter 2 of the Children and Social Work Act 2017). These three partners have the strategic responsibility for setting out safeguarding procedures and arrangements for all organisations and agencies who have functions relating to children, and who are required to work together to safeguard and promote their welfare. These organisations and agencies are named in statutory guidance Working Together to Safeguard Children 2018.
- **Victim** is a widely understood and recognised term, but we understand that not everyone who has been subjected to abuse considers themselves a victim or would want to be described that way. When managing an incident, we will be prepared to use any term that the child involved feels most comfortable with.
  - **Alleged perpetrator(s)** and **perpetrator(s)** are widely used and recognised terms. However, we will think carefully about what terminology we use (especially in front of children) as, in some cases, abusive behaviour can be harmful to the perpetrator too. We will decide what is appropriate and which terms to use on a case-by-case basis.

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- **The Gateway** receives contacts from partner agencies and members of the public for support from Early Help and Children's Social Care. Contacts are received via the Customer Service Centre. It provides a single response to all new contacts that require an initial multi-agency approach. Where there are current safeguarding concerns that require an immediate response, contacts bypass the Gateway and are transferred directly to the relevant social care team within Children's Services.

## 6.0 Equality Statement, Children with Protected Characteristics

6.1 Some children are at greater risk of harm, both online and offline, and additional barriers can exist for some children with respect to recognising or disclosing it. At Southfield we are committed to anti-discriminatory practice and ensuring that all children are provided with the same protection regardless of any additional needs, barriers, or protected characteristics they may have. As stated in the Equality Act, 2010, we recognise the protected characteristics that may be applicable to our pupils:

- Age
- Race
- Disability
- Religion or belief
- Gender Reassignment
- Disability
- Sex
- Marriage and civil partnership
- Sexual Orientation
- Pregnancy and maternity

6.2 All staff and volunteers understand the importance of recognising that a child may benefit from Early Help intervention, and it is integral to our whole school approach to look and listen out particularly for children:

- Who have a special educational need and/or disabilities (SEND) or health conditions?
- Are a young care?
- Who could experience discrimination due to their race, ethnicity, religion, gender identification or sexuality?
- Have English as an additional language.
- Are Known to be living in difficult situations – for example, temporary accommodation or where there are issues such as substance abuse or domestic violence.
- Are at risk of FGM, sexual exploitation, forced marriage, or radicalisation.
- Are asylum seekers?

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- Are at risk due to either own or a family member's mental health needs.
  - Are looked after or previously looked after (see Section 11)
  - Are missing or absent from education for prolonged periods and/or repeat occasions.
  - Whose parent/carer has expressed an intention to remove them from school to be provided with elective home education (EHE).

## 7.0 Children with Special Educational Needs and Disabilities (SEND)

7.1 All our pupils have special educational needs, disabilities, or additional health needs and we recognise that they may face additional barriers, that can include:

- Assumptions that indicators of possible abuse, such as behaviour, mood, and injury, relate to the child's impairment without further exploration.
- Assumptions that children with SEND can be disproportionately impacted by things like bullying - without outwardly showing any signs.
- Communication barriers and difficulties
- Reluctance to challenge carers (professionals may over empathise with carers because of the perceived stress of caring for a disabled child)
- Disabled children often rely on a wide network of carers to meet their basic needs and therefore the potential risk of exposure to abusive behaviour can be increased.
- A disabled child's understanding of abuse
- Lack of choice/ participation
- Isolation.

### Children Looked After (CLA)

7.2 The most common reason for a child to become looked after is as a result of abuse and/or neglect. We therefore ensure that the appropriate arrangements are in place to support these children and keep them safe from further harm. This includes:

- Appointment of a Designated Teacher (DT) for CLA (see Important Contacts in Part 2)
- Appropriate staff made aware of a child's looked after status.
- Ensure that necessary staff have the skills, knowledge and understanding of the child's needs.
- Ensure the child's record contains a clear understanding of their legal status and care arrangements, including the levels of authority delegated to their carer and contact arrangements with birth parents or those with parental responsibility.
- Keep contact details of the child's social worker, carer(s) and name and contact details of the virtual school head for DT to liaise with.

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## Children with a Social Worker (CWASW)

- 7.3 Since 2021 the role of virtual school heads has included a non-statutory responsibility for the strategic oversight of the educational attendance, attainment, and progress of children with a social worker. In offering advice and information to workforces that have relationships with children with social workers, virtual school heads identify and engage with all key professionals in Hertfordshire and beyond, helping them to understand the role they have in improving outcomes for CWASW e.g., DSL and deputies, social workers, headteachers, governors, special educational needs co-ordinators, mental health leads, other Local Authority partners, including Designated Social Care Officers for SEND.
- 7.4 We ensure that our Designated Teacher has the appropriate training, so they are able to take the leadership of this crucial area of our safeguarding arrangements which includes:
- Working closely with virtual school heads to ensure that funding is best used to support the child's educational achievement and development needs that are identified in their personal education plans.
  - Collaborating with the virtual school heads to also promote the educational achievement of previously looked after children.
- 7.5 Safeguarding and child protection is **everyone's** responsibility. This policy applies to all staff, volunteers and governors at Southfield and is consistent with national duties outlined in Keeping Children Safe in Education 2023 and local expectations expected within Hertfordshire Safeguarding Children Partnership Procedures Manual. Our Child Protection (CP) policy and procedures also apply to extended school and off-site activities.
- 7.6 Southfield plays a crucial role in preventative education. This is in the context of a whole-school approach to preparing pupils for life in modern Britain, and a culture of zero tolerance of sexism, misogyny/ misandry, homophobia, biphobia, transphobia, and sexual violence/ harassment. This will be underpinned by our:
- Behaviour Policy
  - Pastoral support system
  - Planned programme of Personal, social, relationships, and health education (PSRHE), which is inclusive and delivered regularly, tackling issues such as:
    - Healthy and respectful relationships
    - Boundaries and consent
    - Stereotyping, prejudice, and equality
    - Body confidence and self-esteem
    - How to recognise an abusive relationship (including coercive and controlling behaviour) and what to do about them.

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## Role and Responsibility of all staff, volunteers, supply staff and contractors

- 7.7 *All staff at Southfield are required to **read at least Part One** of Keeping Children Safe in Education (KCSiE) and **sign to say that they have read this and have understood the content.***
- 7.8 Translated versions of Part One Keeping Children Safe in Education can be found at Keeping Children Safe in Education Part 1 Translations | LGFL. This is accessible for all staff, volunteers, parents, and carers whose first language may not be English, should they wish to use this.
- 7.9 **Staff who work directly with children are also expected to read Annex B of KCSiE** (this sets out specific safeguarding issues that by the virtue of a child's circumstances suggest they could be at greater risk of).

### All staff will be aware of:

- 7.10 Our school's safeguarding arrangements and systems which are explained to staff as part of their induction and thereafter reviewed with staff at least annually. All new staff/volunteers are given copies of our school's CP policy and Part One of KCSiE, as well as the following key information:
- Staff code of conduct
  - The role and identity of the Designated Safeguarding Lead (DSL) and deputies
  - The Behaviour Policy
  - Online safety policy
  - Acceptable Use Agreement
- 7.11 Safeguarding response to children who are absent from education, particularly on repeat occasions and/or prolonged periods.
- 7.12 It is crucial that all staff look out for children who may benefit from Early Help along with children in Specific Circumstances (Annex B KCSiE 2023), the Early Help assessment process 'Families First Assessment' and their role in it, including identifying emerging problems, liaising with the DSL, and sharing information with other professionals to support early identification and assessment.

### Staff should also know about:

- 7.13 The process for making referrals to the Local Authority Children's Social Care and for statutory assessments that may follow a referral, including the role they might be expected to play.
- 7.14 What to do if they identify a safeguarding issue or a child tells them they are being abused or neglected, including specific issues such as FGM, and how to maintain an appropriate level of confidentiality while liaising with relevant professionals.

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- 7.15 The signs of different types of abuse and neglect, as well as specific safeguarding issues, such as child-on-child abuse, child sexual exploitation (CSE), child criminal exploitation (CCE), indicators of being at risk from or involved with serious violent crime, FGM, radicalisation and serious violence (including that linked to county lines) See Annex B *Keeping Children Safe in Education 2023*.
  - 7.16 The importance of reassuring victims that they are being taken seriously and that they will be supported and kept safe.
  - 7.17 The fact that children can be at risk of harm inside and outside of their home, at school and online (this is referred to as extra familial harm or contextual safeguarding).
  - 7.18 The fact that children who are (or who are perceived to be) lesbian, gay, bi, or trans (LGBTQ+) can be targeted by other children.
  - 7.19 What to look for to identify children who need help or protection.

### **Role and Responsibilities of the Designated Safeguarding Lead (DSL)**

- 7.20 The DSL is a member of the senior leadership team.
- 7.21 The DSL takes lead responsibility for our school's child protection and wider safeguarding arrangements. This includes online safety and understanding our filtering and monitoring processes on school devices and school networks to keep pupils safe online.
- 7.22 During term time, the DSL will be available during school hours for staff to discuss any safeguarding concerns. We prioritise safeguarding over other business and therefore a member of the safeguarding team can and should be interrupted if there is a safeguarding concern.
- 7.23 In the event that non-urgent matters arise out of school hours, our DSL can be contacted, if necessary, by their email account.
- 7.24 When the DSL is absent, please contact school's Deputy DSL(s).
- 7.25 If the school's DSL and deputies are not available or cannot be reached, contact the safeguarding governor or Social care.
- 7.26 The DSL will be given the time, funding, training, resources, and support to:  
Provide advice and support to other staff on child welfare and child protection matters.
- 7.27 Take part in strategy discussions and inter-agency meetings and/or support other staff to do so.
- 7.28 Contribute to the assessment of children.

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- 7.29 Refer suspected cases, as appropriate, to the relevant body (Local Authority Children's Social Care, Channel Programme, Disclosure and Barring Service, and/or Police), and support staff who make such referrals directly.
- 7.30 Have a good understanding of harmful sexual behaviour.
- 7.31 Have a good understanding of the filtering and monitoring systems and processes in place at our school.
- 7.32 The DSL will also:
- Keep the Headteacher informed of any issues (where the DSL ceases to be the Headteacher)
  - Liaise with Local Authority case managers and designated officers for child protection concerns as appropriate.
  - Discuss the local response to sexual violence and sexual harassment with Police and Local Authority Children's Social Care colleagues to prepare the school's policies.
  - Be confident that they know what local specialist support is available to support all children involved (including victims and alleged perpetrators) in sexual violence and sexual harassment and be confident as to how to access this support.
  - Be aware that children must have an 'appropriate adult' to support and help them in the case of a Police investigation or search.
  - The full responsibilities of the DSL and deputy(s) are set out in their job description. See KCSiE, Annex C

### **Role and Responsibilities of the Governing Body**

- 7.33 Our Governing body have a strategic role within our leadership and management team and must ensure that all staff always comply with legislation and local guidance.

#### **The Governing Body will:**

- 7.34 Facilitate a whole-school approach to safeguarding, ensuring that safeguarding and child protection are at the forefront of, and underpin, all relevant aspects of process and policy development.
- 7.35 Evaluate and approve this policy at each review, ensuring it complies with the law, and hold the Headteacher to account for its implementation.
- 7.36 Be aware of its obligations under the Human Rights Act 1998, the Equality Act 2010 (including the Public Sector Equality Duty), and our school's local multi-agency safeguarding arrangements.
- 7.37 Appoint a link governor to monitor the effectiveness of this policy in conjunction with the full governing body. This is always a different person from the DSL.

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7.38 Ensure all staff undergo safeguarding and child protection training, including online safety, and that such training is regularly updated and is in line with advice from the safeguarding partners.

7.39 Ensure that all governors:

- **Read *Keeping Children Safe in Education in its entirety*, and review compliance of this task at least annually.**
- **Sign a declaration at the beginning of each academic year to say that they have reviewed the above guidance!**
- Ensure that the school has **appropriate filtering and monitoring** systems in place and review their effectiveness. This includes:
- Making sure that the leadership team and staff are aware of the provisions in place, and that they understand their expectations, roles and responsibilities around filtering and monitoring as part of safeguarding training.
- Reviewing the DfE's filtering and monitoring standards, and discussing with IT staff and service providers what needs to be done to support the school in meeting these standards.

7.40 The Governing Body will make sure:

- The DSL has the appropriate status and authority to carry out their job, including additional time, funding, training, resources, and support.
- Online safety is a running and interrelated theme within the whole-school approach to safeguarding and related policies.
- The DSL has lead authority for safeguarding, including online safety and understanding the filtering and monitoring systems and processes in place.
- The school has procedures to manage any safeguarding concerns (no matter how small) or allegations that do not meet the harm threshold (**low-level concerns**) about staff members (including supply staff, volunteers, and contractors). **Section 11** of this policy covers this procedure.
- That this policy reflects those children with SEND, or certain medical or physical health conditions, can face additional barriers to any abuse or neglect being recognised.

7.41 Where another body is providing services or activities (regardless of whether or not the children who attend these services/ activities are children on the school roll):

- Seek assurance that the other body has appropriate safeguarding and child protection policies/ procedures in place and inspect them if needed.
- Make sure there are arrangements for the body to liaise with the school about safeguarding arrangements, where appropriate
- Make sure that safeguarding requirements are a condition of using the school premises, and that any agreement to use the premises would be terminated if the other body fails to comply.

7.42 See 'Keeping Children safe during community activities, after-school club and tuition: Non statutory guidance for providers running out of school settings'



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7.43 The Chair of Governors will act as the ‘case manager’ in the event that an allegation of abuse is made against the headteacher, where appropriate (see Section 11 managing concerns and allegations).

7.44 Section 14 (Training) of this policy has information on how governors are supported to fulfil their role, also see Part two KCSiE 2023.

### **Role and Responsibilities of the Headteacher**

7.45 The Headteacher is responsible for the implementation of this policy, including:

- Ensuring that staff (including temporary staff) and volunteers:
- Are informed of our systems which support safeguarding, including this policy, as part of their induction.
- Understand and follow the procedures included in this policy, particularly those concerning referrals of cases of suspected abuse and neglect.
- Communicating this policy to parents/ carers when their child joins the school and via the school website.
- Ensuring that the DSL has appropriate time, funding, training, and resources, and that there is always adequate cover if the DSL is absent.
- Acting as the ‘case manager’ in the event of an allegation of abuse made against another member of staff or volunteer, where appropriate.
- Making decisions regarding all low-level concerns.
- Ensuring the relevant staffing ratios are met, where applicable
- Making sure each child in the Early Years Foundation Stage (Reception) is assigned a key person.
- Overseeing the safe use of technology, mobile phones and cameras in Early Years setting.

### **Role and Responsibilities of Virtual School Heads**

7.46 Virtual School Heads have a non-statutory responsibility for the strategic oversight of the educational attendance, attainment, and progress of pupils with a social worker.

7.47 They should also identify and engage with key professionals, e.g., DSLs, special educational needs co-ordinators (SENCOs), social workers, mental health leads and others.

## **8.0 Confidentiality and Sharing Information**

8.1 The Data Protection Act (DPA) 2018 does not prevent or limit the sharing of information for the purposes of keeping children safe. Southfield recognises that timely information sharing is essential for effective safeguarding. Fears about sharing information must not be allowed to stand in the way of the need to promote the welfare, and protect the safety, of children. Staff should never promise a child that they will not tell anyone about a safeguarding disclosure, as this may not be in the child’s best interests.

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## 8.2 The following principles apply to Southfield confidentiality agreement:

- Timely information sharing is essential to effective safeguarding.
- The Data Protection Act (DPA) 2018 does not prevent, or limit, the sharing of information for the purposes of keeping children safe.
- If staff need to share 'special category personal data', the DPA 2018 contains 'safeguarding of children and individuals at risk' as a processing condition that allows practitioners to share information without consent if: it is not possible to gain consent; it cannot be reasonably expected that a practitioner gains consent; or if to gain consent would place a child at risk.
- Staff should never promise a child that they will not tell anyone about a report of abuse, as this may not be in the child's best interests.
- If a victim asks the school not to tell anyone about the sexual violence or sexual harassment:
- Even if a victim doesn't consent to sharing information, staff may still lawfully share it if there is another legal basis under the Data Protection Act that applies.
- The DSL will have to balance the victim's wishes against their duty to protect the victim and other children.
- The DSL should consider the following points:
- Parents or carers should normally be informed (unless this would put the victim at greater risk).
- The basic safeguarding principle is: if a child is at risk of harm, is in immediate danger, or has been harmed, a referral should be made to Local Authority Children's Social Care where the child resides.
- Rape, assault by penetration and sexual assault are crimes. Where a report of rape, assault by penetration or sexual assault is made, this should be referred to the Police. While the age of criminal responsibility is 10, if the alleged perpetrator is under 10, the starting principle of referring to the Police remains.

## Regarding anonymity

### 8.3 All staff will:

- Be aware of anonymity, witness support and the criminal process in general where an allegation of sexual violence or sexual harassment is progressing through the criminal justice system.
- Do all they reasonably can to protect the anonymity of any children involved in any report of sexual violence or sexual harassment, for example, carefully considering which staff should know about the report, and any support for children involved.
- Consider the potential impact of social media in facilitating the spreading of rumours and exposing victims' identities.
- The government's information sharing advice for safeguarding practitioners includes 7 'golden rules' for sharing information, and will support staff who have to make decisions about sharing information.

- Confidentiality is also addressed in this policy with respect to record keeping in section 12, and allegations of abuse against staff in section 11.

8.4 If staff are in any doubt about sharing information, they should speak to the DSL (or deputy)

## 9.0 Recognise and Respond to Abuse and Neglect

9.1 In this section, any reference to the DSL will mean both lead and all deputy safeguarding leads.

### Recognising Abuse and Neglect

9.2 All our staff are trained to be aware of the indicators of abuse and neglect outlined below. They understand that children can be at risk of harm inside and outside of our school, inside and outside of their homes, wholly online or via the use of technology offline. They are also aware that harm to a child can be caused by an adult or adults or by another child or children. We encourage our staff to be professionally curious and mindful of what to look out for as this is vital for the early identification of abuse and neglect so that we are able to identify children who may be in need of help or protection at the earliest opportunity.

### Physical Abuse

Definition	Indicators
<p>A form of abuse which may involve:</p> <p>Hitting</p> <p>Shaking</p> <p>Throwing</p> <p>Poisoning</p> <p>Burning or scalding</p> <p>Drowning</p> <p>Suffocating or otherwise causing physical harm to a child.</p> <p>Physical harm may also be caused when a parent or carer fabricates the symptoms of,</p>	<p><b>Bruises:</b></p> <p>Commonly on the head but also on the ear, neck, or soft areas (abdomen, back and buttocks)</p> <p>Defensive wounds commonly on the forearm, upper arm, back of the leg, hands, or feet</p> <p>Clusters of bruises on the upper arm, outside of the thigh or on the body</p> <p>Bruises with dots of blood under the skin</p> <p>A bruised scalp and swollen eyes from hair being pulled violently.</p> <p>Bruises in the shape of a hand or object</p> <p>Bruises on non-mobile babies.</p> <p><b>Burns or scalds:</b></p>

<p>or deliberately induces, illness in a child (Fabricated induced illness FII)</p>	<p>Can be from hot liquids, hot objects, flames, chemicals, or electricity.</p> <p>These may be on the hands, back, shoulders or buttocks. Scalds in particular may be on lower limbs, both arms and/or both legs</p> <p>A clear edge to the burn or scald</p> <p>Sometimes in the shape of an implement – for example, a circular cigarette burn.</p> <p>Multiple burns or scalds.</p> <p><b>Bite marks:</b></p> <p>Usually oval or circular in shape</p> <p>Visible wounds, indentations or bruising from individual teeth.</p> <p><b>Fractures or broken bones:</b></p> <p>Fractures to the ribs or the leg bones in babies</p> <p>Multiple fractures or breaks at different stages of healing.</p> <p>Risks and vulnerability factors</p> <p>Physical abuse can happen in any family, but babies and children who have a disability are at a higher risk of suffering physical abuse (Jones et al, 2012).</p>
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## Emotional Abuse

<b>Definition:</b>	<b>Indicators:</b>
<p>The persistent emotional maltreatment of a child such as to cause severe and adverse effects on the child's emotional development. It may involve:</p> <p>Conveying to a child that they are worthless or unloved, inadequate, or valued only</p>	<p>Lack confidence.</p> <p>Struggle to control strong emotions.</p> <p>Struggle to make or maintain relationships.</p> <p>Display behaviour that is inappropriate to their stage of development (for example not being able to play, developing language late</p>

<p>insofar as they meet the needs of another person.</p> <p>Not giving the child opportunities to express their views, deliberately silencing them or 'making fun' of what they say or how they communicate.</p> <p>Age or developmentally inappropriate expectations being imposed on children. These may include interactions that are beyond a child's developmental capability as well as overprotection and limitation of exploration and learning or preventing the child from participating in normal social interaction.</p> <p>A child seeing or hearing the ill-treatment of another.</p> <p>Serious bullying (including cyberbullying)</p> <p>Causing a child to feel frightened or in danger.</p> <p>Exploitation or corruption of children.</p> <p>Some level of emotional abuse is involved in all types of maltreatment of a child, although it may occur alone. It can be difficult to recognise emotional abuse and children may not always realise they are experiencing it. However, there may be indicators in the way a child behaves and reacts to certain situations.</p>	<p>or using language you may not expect of a child their age.</p> <p><b>Older children may:</b></p> <p>Struggle to control strong emotions or have extreme outbursts.</p> <p>Seem isolated from their parents.</p> <p>Lack social skills or have few, if any, friends</p> <p>Use language, act in a way, or know about things that you wouldn't expect them to know for their age.</p> <p>Risk and vulnerability factors</p> <p>Children from any background can be at risk of emotional abuse. But some are more vulnerable than others.</p>
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## Sexual Abuse

Definition:	Indicators:
<p>Involves forcing or enticing a child or young person to take part in sexual activities, not necessarily involving violence, whether the child is aware of what is happening or not.</p> <p>The activities may involve:</p>	<p>Not all children will realise they are being sexually abused, particularly if they have been groomed, but there may be physical, behavioural, and emotional signs that indicate a child has experienced sexual abuse.</p> <p><b>Physical indicators include:</b></p>

<p><b>Physical contact</b> – including assault by penetration (for example rape or oral sex) or non-penetrative acts such as masturbation, kissing, rubbing, and touching outside of clothing.</p> <p><b>Non-contact activities</b> – such as involving children in looking at, or in the production of, sexual images, watching sexual activities, encouraging children to behave in sexually inappropriate ways, or grooming a child in preparation for abuse.</p> <p><b>Online abuse</b> – sexual abuse can take place online, and technology can be used to facilitate offline abuse.</p> <p>Sexual abuse is not solely perpetrated by adult males, women can also commit acts of sexual abuse, as can other children.</p> <p><b>Child-on-child abuse</b> – the sexual abuse of children by other children is a specific safeguarding issue in education and all staff should be aware of it and of their school policy and procedures for dealing with it.</p>	<p>Bruising</p> <p>Bleeding</p> <p>Discharge</p> <p>Pain or soreness in the genital or anal area</p> <p>Sexually transmitted infections (Lindon and Webb, 2016)</p> <p>Girls who are being sexually abused may become pregnant at a young age.</p> <p><b>Emotional and behavioural indicators include:</b></p> <p>Being afraid of and/or avoiding a particular person (including a family member or friend)</p> <p>Having nightmares or bed-wetting</p> <p>Being withdrawn</p> <p>Alluding to ‘secrets’</p> <p>Self-harming</p> <p>Running away from home</p> <p>Developing eating problems</p> <p>Displaying sexualised behaviour or having sexual knowledge that is inappropriate for their stage of development.</p> <p>Misusing drugs or alcohol.</p>
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## Neglect

Definition:	Indicators:
<p>The persistent failure to meet a child’s basic physical and/or psychological needs, likely to result in the serious impairment of the child’s health or development. Neglect may occur during pregnancy, for example, as a result of maternal substance abuse. Once a child</p>	<p>Neglect can be difficult to spot. Having one of the signs doesn’t necessarily mean a child is being neglected. But if you notice multiple signs that last for a while, they might show there is a serious problem. Children and young people who are neglected might have:</p>

<p>is born, neglect may involve a parent or carer failing to:</p> <p>Provide adequate food.</p> <p>Clothing and shelter (including exclusion from home or abandonment)</p> <p>Protect a child from physical and emotional harm or danger.</p> <p>Ensure adequate supervision (including the use of inadequate caregivers)</p> <p>Ensure access to appropriate medical care or treatment.</p> <p>It may also include neglect of, or unresponsiveness to, a child's basic emotional needs.</p>	<p>Poor appearance and hygiene, being smelly or dirty (unkempt)</p> <p>Being hungry or not given money for food</p> <p>Having unwashed clothes, the wrong clothing, such as no warm clothes in winter</p> <p>Health and development problems, regular illness, or infections</p> <p>Anaemia</p> <p>Body issues, such as poor muscle tone or prominent joints</p> <p>Medical or dental issues</p> <p>Missed medical appointments, such as for vaccinations.</p> <p>Not given the correct medicines</p> <p>Poor language or social skills.</p>
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9.3 Children and young people can be influenced by a whole range of environments and people outside of their family. For example, in school or college, in the local community, in their peer groups or online. Children and young people may encounter risk in any of these environments. Sometimes the different contexts are inter-related and can mean that children and young people may encounter multiple risks. Some of these risks, along with other further specific forms of abuse are discussed in more detail in Annex B of KCSiE 2023.

9.4 These include:

Child abduction	Child Sexual Exploitation (CSE)
Child Criminal Exploitation (CCE)	County Lines
Children and the Court system	Children missing from education
Children with family members in prison	Cybercrime
Domestic abuse	Homelessness
Mental health	Modern Slavery and the National Referral Mechanism
Preventing radicalization	The Prevent Duty

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Channel	Sexual violence and Sexual harassment between children in schools
Serious Violence	FGM and the mandatory reporting duty for teachers
Forced marriage	

## Responding to Abuse and Neglect

- 9.5 All staff, volunteers, and governors must follow the procedures set out below in the event of a safeguarding concern that meets threshold for referral to Children's Social Care. For early help intervention (non-CP) see the continuum of need and the Families First Portal
- 9.6 If a child is suffering or likely to suffer harm, or in immediate danger.
- 9.7 DSLs will make referrals in the following way:
- If the child is at immediate risk of significant harm or likelihood of significant harm they will call Children's Services 0300 123 4043 and / or police 999 and then complete the request for support form specifying their child protection concerns
  - Alternatively, if not an immediate risk but the child is considered to be suffering or at risk of suffering significant harm they will complete the request for support form, specifying their child protection concerns.. **Anyone can make a referral to Police and/or Children's Services** therefore, we expect all staff and volunteers in our school community to act immediately and not delay if they consider a child to be in immediate danger using the pathways below.

## For non-DSLs to make a referral to Children's Social Care:

- 9.8 Call 0300 123 4043 followed by a request for support form. The staff member must inform the DSL as soon as possible.

## To contact the Police:

- 9.9 Call Police on 999 if urgent, if not urgent call 101.
- 9.10 If a child resides in a neighbouring Local Authority (out of Hertfordshire County) the GOV.UK webpage for reporting child abuse to your local council: Report child abuse to a local council - GOV.UK ([www.gov.uk](http://www.gov.uk)) is accessible to assist staff.
- 9.11 Concerns about a child (not considered to be suffering harm, at risk of suffering harm or in immediate danger)



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- 9.12 As per KCSiE (2023), staff “*should be mindful that early information sharing is vital for the effective identification, assessment and allocation of appropriate service provision*” (support). Where staff have a concern for a child which does not indicate that they are suffering or likely to suffer immediate harm or in immediate danger they should follow the setting’s internal processes for submitting a Record of Concern. The step-by-step process of doing this along with examples is show in Appendix 6
- 9.13 The flowchart in Appendix 4 shows how a decision about a concern is made.
- 9.14 Upon receipt of the Record of Concern, the DSL (or deputy DSL) should consult Hertfordshire’s Continuum of Need or, if needed, seek further consultation to consider an appropriate level of response to take. The DSL (or deputy) should acknowledge the concern and feedback wherever appropriate. Staff must not assume that action has been taken unless they have received feedback from the DSL (or deputy DSL) who responded. Staff should therefore check that the concern has been actioned.

### **If a child makes a disclosure to a member of staff or volunteer**

- 9.15 All staff are aware they should be prepared, when possible, as children can disclose spontaneously.
- 9.16 We consider the term ‘the child’s voice’ to represent not only what children say directly, but rather the many ways that children communicate with us, including both verbal and non-verbal communication. The child’s lived experience means seeing and understanding their experiences from their point of view, our staff understand that it is very important to always record exactly what a child has said rather than interpret this from an adult/ their own perspective. Southfield is situated within Hertfordshire County which has a rich and diverse population, we cannot and do not assume that all children and their families will have English as their first language nor may a child with SEND have speech or language ability to convey verbally any difficulties they may experience without aids and methods to facilitate their voice. Therefore, our staff give careful consideration to knowing that a child may:
- 9.17 Not feel ready or know how to tell someone that they are being abused, exploited, or neglected.
- 9.18 Not recognise their experiences as harmful
- 9.19 Feel embarrassed, humiliated, or threatened. This could be due to their vulnerability, disability, sexual orientation and/or language barriers.
- 9.20 All staff at Southfield must ensure that no child is ever made to feel that they are ‘any trouble’ if they need time and space to share their worries with staff.
- 9.21 Southfield culture of safeguarding endorses the following principles of meaningful engagement with children to include:

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## Listen

- 9.22 Be patient – a child may be finding it hard to find the words to express themselves. Let them tell their story in their own words.
- 9.23 Do not interrogate – you may ‘taint’ evidence by asking leading questions or suggesting what may have happened. Maintain your professional curiosity, ask open-ended prompts.

## Reassure

- 9.24 Reassure the child they are not in trouble and that they have done the right thing in telling you.
- 9.25 Do not tell the child they should have told you sooner.
- 8.26 Reassure the child that it is not their fault – victims can often be blamed by their abusers.
- 9.27 Do not promise confidentiality – if the child asks you to keep it a secret, explain who you need to tell to keep them safe, if appropriate
- 9.28 Explain to the child that you will have to share the information and explain what may happen next.

## Stay Calm

- 9.29 Try not to panic, be aware of your own reactions and feelings, avoid showing shock, anger, or disgust.
- 9.30 Do not make comment about the alleged abuser, however frustrated you may privately feel, children can be very protective of people they care about, even if that person is abusing them.

## Report

- 9.31 Write up your conversation as soon as possible in the child’s own words (This should always be done by 5p.m of the same day). Stick to the facts, and do not put your own judgement on it. Southfield uses CPOMS for reporting concerns see Appendix 6 for more details.
- 9.32 Alternatively, if appropriate, make a referral to Children’s Social Care and/or the Police directly (see section 8). Prioritise this above all other work.
- 9.33 Inform the DSL /Deputy of your actions as soon as possible.
- 9.34 Do not disclose any information to anyone aside from those within your DSL team, unless you are told to do so by a relevant agency involved in the safeguarding process.

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## Reporting systems for children

- 9.35 Southfield is committed to ensuring that all children feel safe and comfortable to share and report any concerns and/or allegations about their life at home, in the community, online or regarding a member of staff or other children in the school. As outlined above, all our staff are clear on the importance of listening and supporting children when making disclosures, and the need to reassure them.
- 9.36 Where there is a safeguarding concern, we will take the child's wishes and feelings into account when assessing information, considering necessary actions and any subsequent implementation of advice or support.

### To achieve this, we have:

- 9.37 A clear culture and ethos in our school that promotes taking concerns seriously and offers children opportunities to safely express their views and any worries they may have.
- 9.38 Clear systems in place for children to report abuse, knowing they will be listened to and supported. This is through strong relationships, the family liaison officer, and a pupil voice reporting box. We have a safeguarding display to encourage children to take about safety and how to report concerns. We also use PSRHE sessions and themed assemblies and events to raise the profile of safeguarding and keep the dialogue open. The school council provides another avenue for the children to communicate any concerns.
- 9.39 The children complete an annual Safe spaces/belonging survey, that assesses how safe children feel within school and which areas, if any they don't feel safe in and why, so we can make improvements.
- 9.40 As part of the annual EHCP review (for all children) they complete a Pupil Voice (All about me) document which includes a question about whether they feel safe or not and why. These are followed up.

## Concerns that Female Genital Mutilation (FGM) has taken place, or a child is at risk of FGM

- 9.41 Keeping Children Safe in Education (2023) explains that FGM includes 'all procedures involving partial or total removal of the external female genitalia, or other injury to the female genital organs.
- 9.42 FGM is illegal in the UK and is considered as a form of child abuse that has significantly harmful and long-lasting consequences. It can also be referred to as 'female genital cutting', 'circumcision' or 'initiation'.
- 9.43 Any teacher who either:
- is informed by a girl under 18 that an act of FGM has been carried out on her.

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- or observes physical signs which appear to show that an act of FGM has been carried out on a girl under 18 (and they have no reason to believe that the act was necessary for the girl's physical or mental health or for purposes connected with labour or birth)
  - must immediately report this to the Police, personally on 999. This is a mandatory, statutory duty and teachers will face disciplinary sanctions for failing to meet it. In addition, staff should also discuss the concerns with the DSL to report to Children's Services, as appropriate.
  - The duty for teachers above does not apply in cases where a pupil is *at risk* of FGM or FGM is suspected but is not known to have been carried out. In these circumstances, the teacher must report to the DSL and follow local safeguarding procedures to be taken.
  - Any other member of staff who discovers that FGM has been carried out on a child under 18 must report this to the DSL immediately to ensure local safeguarding procedures are followed.
  - If a member of staff who is not a teacher, suspects a child is at risk or suspects that FGM has been carried out, they should report to the DSL and follow local safeguarding procedures.

9.44 Please see 5.1.17 of the HSCP Procedures Manual for further information about.

### Concerns about extremism

- 9.45 The **Prevent** duty is concerned with all forms of terrorism and extremism. It also includes some forms of nonviolent extremism (far right and extreme far right groups, religious extremist groups, environmental and animal rights extremism, unclear ideology).
- 9.46 Unless your concerns indicate that the child is at immediate risk of harm or danger, report your concerns to the DSL. In rare circumstances where the DSL may not be available, staff should speak with a member of the senior leadership team and/or seek advice from Children's Services, if appropriate. Staff must inform the DSL of their actions as soon as possible.
- 9.47 Where there is a concern, the DSL will consider the level of risk and decide which agency to make a referral to. This can include seeking advice from Hertfordshire County Council's Prevent Programme Manager, a referral to Children's Services 0300 123 4043 or Channel, the government's programme for identifying and supporting individuals at risk of being drawn into terrorism.
- 9.48 The DfE also has a dedicated telephone helpline, 020 7340 7264, which all staff and governors can call to raise concerns about extremism for a pupil. In non-emergency situations DSLs can also email [counter.extremism@education.gov.uk](mailto:counter.extremism@education.gov.uk). In an emergency, call 999 or the confidential anti-terrorist hotline on 0800 789 321.

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## Concerns about mental health

- 9.49 Mental health problems can, in some cases, be an indicator that a child has suffered or is at risk of suffering abuse, neglect or exploitation. Poor or deteriorating mental health can also be a safeguarding concern in its own right. Our staff know to be alert to behavioural signs that suggest a child may be experiencing a mental health problem or be at risk of developing one.
- 9.50 If a staff member has a concern about a child's mental health which they consider to also be a safeguarding concern, they must consider if the child is at risk of immediate harm; and if so, should follow steps in in section 8.
- 9.51 If you have a mental health concern about a child that is not also a safeguarding concern, speak to the DSL and Mental Health Lead to agree a course of action.
- 9.52 The Single Point of Access (SPA) Mental Health phoneline is available 24/7 on 0800 6444 101 and can be used when there is an urgent or 'crisis' concern as well as for moderate and non-urgent concerns. Further information and resources can be found on The Grid.
- 9.53 Southfield's Family Liaison Officer is the Mental Health and wellbeing lead.

## Concerns about child-on-child abuse

- 9.54 At Southfield we know that children can abuse other children. No abuse at Southfield will ever be tolerated or passed off as "banter", "just having a laugh" or "part of growing up". We are committed to upholding a culture that prevents unacceptable behaviours and an unsafe environment for pupils. All child-on-child abuse is unacceptable and will be taken seriously.
- 9.55 In most circumstances, incidences of pupils hurting other pupils will be dealt with under our School's Behaviour Policy, but this Child Protection Policy will apply to any allegations that raise safeguarding concerns where the alleged behaviour:
- 9.56 Is serious, and potentially a criminal offence.
- 9.57 Could put pupils in the school at risk.
- 9.58 Is violent.
- 9.59 Involves pupils being forced to use drugs or alcohol.
- 9.60 Involves sexual exploitation, sexual abuse, or sexual harassment, such as indecent exposure, sexual assault, up skirting or sexually inappropriate pictures or videos (including the sharing of nudes and semi-nudes).
- 9.61 If a pupil makes an allegation of abuse against another pupil:

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- 9.62 Staff must record the allegation and report to the DSL. Staff should not investigate the matter.
- 9.63 The DSL will assess and if consider the relevant next steps which may include, making a referral to Children's Services as well as the Police if the allegation involves a potential criminal offence or the Child and Adolescent Mental Health Service (CAMHS), if appropriate
- 9.64 The DSL will consider whether a risk assessment or a safety and support plan would be beneficial for all children involved (including the victim(s), the child(ren) against whom the allegation has been made and any others affected, with a named person they can talk to if needed. This should include consideration of all aspects and areas of the school environment and beyond for example off-site activities and school transport.
- 9.65 The DSL will be committed to engaging the child and their parents/ carers to gain their views and contributions and liaise with other agencies to assess any identified risks, unmet needs and relevant measures or support required.
- 9.66 If the incident is a criminal offence and there are delays in the criminal process, the DSL will work closely with the Police (and other agencies as required) while protecting children and/or taking any disciplinary measures against the alleged perpetrator.
- 9.67 Please see Appendix 3 of this policy and Part Five of Keeping Children Safe in Education, 2023.
- 9.68 Creating a supportive environment in school and minimising the risk of child-on-child abuse:
- 9.69 We recognise the importance of taking proactive action to minimise the risk of child-on-child abuse, and of creating a supportive environment where victims feel confident in reporting incidents.
- 9.70 To achieve this, we expect all staff to:
- Challenge any form of derogatory or sexualised language or inappropriate behaviour between peers, including requesting or sending sexual images.
  - Be vigilant to issues that particularly affect different genders, for example, sexualised or aggressive touching or grabbing towards female pupils, and initiation or hazing type violence with respect to boys.
  - Ensure our curriculum helps to educate pupils about appropriate behaviour and consent.
  - Ensure pupils are able to report abuse using our reporting systems easily and confidently.
  - Ensure staff reassure victims that they are being taken seriously.

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- Be alerted to reports of sexual violence and/or harassment that may point to environmental or systemic problems that could be addressed by updating policies, processes, and the curriculum, or could reflect wider issues in the local area that should be shared with safeguarding partners.
- 9.71 Support children who have witnessed sexual violence, especially rape or assault by penetration. We will do all we can to make sure the victim, alleged perpetrator(s) and any witnesses are not bullied or harassed.
- 9.72 Consider intra-familial harms and any necessary support for siblings following a report of sexual violence and/or harassment.
- 9.73 Ensure staff are trained to understand:
- How to recognise the indicators and signs of child-on-child abuse, and know how to identify it and respond to reports
  - That even if there are no reports of child-on-child abuse in school, it does not mean it is not happening – staff should maintain an attitude of “it could happen here”.
  - That if they have any concerns about a child’s welfare, they should act on them immediately rather than wait to be told, and that victims may not always make a direct report. For example:
  - Children can show signs or act in ways they hope adults will notice and react to.
  - A child’s friend may report this directly to a staff member or make comments (if they do, staff should be professionally curious).
  - A member of staff may overhear a conversation.
  - A child’s behaviour might indicate that something is wrong.
  - That certain children may face additional barriers to telling someone because of their vulnerability, disability, gender, ethnicity and/or sexual orientation. That a pupil harming a peer could be a sign that the child is being abused themselves, and that this would fall under the scope of this policy. The important role they have to play in preventing child-on-child abuse and responding where they believe a child may be at risk from it. That they should speak to the DSL if they have any concerns. That social media is likely to play a role in the fall-out from any incident or alleged incident, including the potential contact between the victim, alleged perpetrator(s), and friends from either side.
- 9.74 The DSL will take the lead role in managing any proposed risk by the alleged perpetrator(s) and will provide support at the same time, it is not our intention to villainise children, but it is everyone’s responsibility to uphold the Behaviour Policy and standards within the school to maintain a safe environment. Such assessments or plans will be robust but sensitive to the individual needs of the children to ensure any identified risk is managed as effectively as possible whilst also supporting them to continue accessing a satisfactory level of education.

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- 9.75 Risk management strategies can be put in place while other investigations are going on, e.g., by the Police. Although another agency such as the Police or Children's Services is or has investigated an incident, it is our duty here at Southfield to ensure we identify and implement our own assessment and management of the concerns, informed by the needs of our school and the children we care for and the advice and outcomes of those agency's actions. This is to ensure that all children and staff are supported and always protected. We will consider these matters on a case-by-case basis, considering whether:
- 9.76 Taking action would prejudice an investigation and/or subsequent prosecution – we will liaise with the Police and/or Children's Services to determine this.
- 9.77 There are circumstances that make it unreasonable or inappropriate for us to reach our own view about what happened while an independent investigation is ongoing.

## 10.0 Online Safety and Filtering

- 10.1 We recognise the importance of safeguarding children from potentially harmful and inappropriate online material, and we understand that technology is a significant component in many safeguarding and wellbeing issues.
- 10.2 To address this, our school aims to:
- Have robust processes (including filtering and monitoring systems) in place to ensure the online safety of pupils, staff, volunteers, and governors.
  - Protect and educate the whole school community in its safe and responsible use of technology, including mobile and smart technology (which we refer to as 'mobile phones')
  - Set clear guidelines for the use of mobile phones for the whole school community.
  - Establish clear mechanisms to identify, intervene in and escalate any incidents or concerns, where appropriate.
  - Our approach to online safety is based on addressing the following 4 categories of risk as identified in Keeping Children Safe in Education 2023:
    - **Content** – being exposed to illegal, inappropriate, or harmful content, such as pornography, fake news, racism, misogyny, self-harm, suicide, antisemitism, radicalisation, and extremism.
    - **Contact** – being subjected to harmful online interaction with other users, such as pressure from another child(ren), commercial advertising and adults posing as children or young adults with the intention to groom or exploit them for sexual, criminal, financial or other purposes.
    - **Conduct** – personal online behaviour that increases the likelihood of, or causes harm, such as making, sending, and receiving explicit images (e.g., consensual, and non-consensual sharing of nudes and semi-nudes and/or pornography), sharing other explicit images and online bullying; and



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- **Commerce** – risks such as online gambling, inappropriate advertising, phishing and/or financial scams.

10.3 To meet our aims and address the risks above, we will educate pupils about online safety as part of our curriculum.

10.4 We will also:

- Train staff, as part of their induction, on safe internet use and online safeguarding issues including cyber-bullying, the risks of online radicalisation, and the expectations, roles and responsibilities around filtering and monitoring. All staff members will receive refresher training as required at least once each academic year.
- Educate parents/ carers about online safety via our website and communications sent directly to them. We will also share clear procedures with them, so they know how to raise concerns about online safety.
- Make all pupils, parents/ carers, staff, volunteers, and governors aware that they are expected to sign an agreement regarding the acceptable use of the internet in school, use of the school's ICT systems and use of their mobile and smart technology.
- Make sure all staff, pupils and parents/ carers are aware that staff have the power to search pupils', as set out in the DfE's guidance on searching, screening and confiscation
- Put in place robust filtering and monitoring systems to limit children's exposure to the 4 key categories of risk (described above) from the school's IT systems. Our filtering platform is Safetynet, and our IT support is through HfL.
- Provide regular safeguarding and children protection updates including online safety to all staff, at least annually, in order to continue to provide them with the relevant skills and knowledge to safeguard effectively.
- Review the child protection and safeguarding policy, including online safety, annually and ensure the procedures and implementation are updated and reviewed regularly.

## 11.0 Working with Parents and Carers

11.1 At Southfield where appropriate, we will discuss concerns about a child with their parents or carers. We know parents and carers know their child best and often, when concerns emerge, these can easily be resolved with the support of school and parents/ carers working together. To retain confidentiality within the school community other staff will only talk to parents or carers about any such concerns following consultation with the DSL.

11.2 Although we will always want to be open and transparent with our parents and carers, there may be circumstances where the safety of a child overrides their liberty and rights

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for this to happen immediately, as consent may not be appropriate/ required. For a small number of children, seeking parental consent would not be appropriate if:

- 11.3 The child would be placed at increased risk of significant harm through the action of gaining this consent.
- 11.4 There would be an impact on a criminal investigation.
- 11.5 A delay in making the referral would impact on the immediate safety of the child.
- 11.6 If we believe that notifying the parents or carers would increase the risk to the child, we will discuss this with the Local Authority Children's Social Care team to seek advice when it would be the right time to share information, so that we do not interrupt planned inquiries by Children's Services or the Police.
- 11.7 In the case of allegations of abuse made against other children, we will normally notify the parents or carers of all the children involved. We will think carefully about what information we provide about other children involved, and when. We will work with the Police and/or Local Authority Children's Social Care to make sure our approach to information sharing is consistent.
- 11.8 The DSL will, along with other agencies, if there is third party involvement (this will be decided on a case-by-case basis):
- 11.9 Meet with the victim's parents or carers, with the victim, to discuss what is being put in place to safeguard them and understand their wishes in terms of what support they may need and how the report will be progressed.
- 11.10 Meet with the alleged perpetrator's parents or carers to discuss support for them, and what is being put in place that will impact them, e.g., moving them out of classes with the victim, and the reason(s) for any decision(s).

## **12.0 Managing Allegations About Staff-Safeguarding Policies & Practice**

### **Concerns that DO meet the harm threshold and require a referral to the Local Authority Designated Officer (LADO)**

- 12.1 Southfield school are required to comply with the procedures set out in Hertfordshire Safeguarding Partnership procedures manual section 5.1.5. 5.1.5 Managing Allegations Against Adults Who Work With Children and Young People (proceduresonline.com) when there are concerns or allegations about staff.

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- 12.2 The procedures apply whenever there are suspicions or allegations that a person who works with children in a paid or unpaid capacity (including but not limited to permanent, temporary or agency staff member, contract worker, consultant, volunteer) has in any activity connected with their role:
- Behaved in a way that has, or may have harmed a child; (Harm Threshold)
  - Possibly committed a criminal offence against / related to a child; (Criminal Threshold)
  - Behaved toward a child in a way that indicates he or she would pose a risk of harm; (Suitability Threshold).
  - Behaved or may have behaved in a way that indicates they may not be suitable to work with children. (Transferable Risk Threshold).
  - It is discovered that an individual known to have been involved previously in child abuse, is or has been working with children.
- 12.3 These categories can include behaviour that may have happened outside of an organisation that might make an individual unsuitable to work with children.
- 12.4 All staff and volunteers at Southfield know that if they have concerns about a colleague/ member of staff, (including a supply teacher, volunteer or contractor), or an allegation is made about a member of staff (including a supply teacher, volunteer or contractor) posing a risk of harm to children, they should report it urgently in writing to the Headteacher (or Chair of governors, if it concerns the Headteacher). This includes individuals or organisations who have used school premises for running an activity for children, whether or not those children attend our setting.
- 12.5 Upon receipt of the information, the Headteacher/Chair of Governors will review whether the allegation/concern meets the LADO (see also 5.1.5 HSCP procedures). If necessary, they will complete a LADO referral within one working day.
- 12.6 If after reviewing the guidance and procedures, the Headteacher/Chair of Governors considers that the matter does not meet the LADO threshold they may consider that it can be dealt with in line with the school's complaints or Low-Level Concerns procedures.

### **Concerns that DO NOT meet the harm threshold - Low-Level Concerns (LLC)**

- 12.7 As outlined in Part Four of Keeping Children Safe in Education the term 'low-level' concern is any concern, no matter how small, that an adult working in or on behalf of the school may have acted in a way that:
- 12.8 Is inconsistent with the staff code of conduct, including inappropriate conduct outside of work, and
- 12.9 Does not meet the LADO threshold or is otherwise not considered serious enough to consider a LADO referral.
- 12.10 Examples of such behaviour could include, but are not limited to:

- 
- Being overly friendly with children
  - Having favourites
  - Taking photographs of children on their mobile phone
  - Engaging with a child on a one-to-one basis in a secluded area or behind a closed door
  - Humiliating pupils.

12.11 At Southfield we have clear codes of conduct and processes in place to deal with any concerns or allegations which do not meet the LADO threshold. Such concerns may arise from suspicion, complaint, safeguarding concerns, or allegation from another member of staff, disclosure made by a child, parent, or another outside of the school or pre-employment vetting checks.

### **Keeping children safe during community activities, after-school clubs, and tuition**

12.12 As a provider Southfield have a legal duty of care to try to ensure our environment is safe for children who visit in addition to those who already attend our setting.

12.13 We may receive an allegation or concern relating to an incident that happened when an individual or organisation were using our school premises for the purposes of running activities for children (for example community groups, sports associations, or service providers that run extra-curricular activities). As with any safeguarding allegation, Southfield will follow our safeguarding policies and procedures, including informing the LADO where appropriate.

12.14 The governing body will ensure any organisation that hires the school premises is compliant with guidance set out in '[Keeping children safe during community activities, after-school clubs and tuition: non-statutory guidance for providers running out-of-school settings](https://www.gov.uk/guidance/keeping-children-safe-during-community-activities-after-school-clubs-and-tuition)' - GOV.UK ([www.gov.uk](https://www.gov.uk)). They will therefore seek assurance that the provider concerned has the appropriate safeguarding and child protection policies and procedures in place (including inspecting these as needed) and will ensure that there are arrangements in place for the provider to liaise with the school on these matters where appropriate. This applies regardless of whether the children who attend any of these activities are children on the school roll or not.

### **Other complaints**

12.15 If any of our stakeholders are not satisfied with any aspects of how we manage and operate within our policy and procedures and how we exercise our duty of care for children, please follow our school Complaints Procedures that you can find on our school website.

### **Whistleblowing**

12.16 At Southfield we strive to create a culture of openness, trust, and transparency to encourage all staff to confidentially share any concerns they have about poor or unsafe

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practice, concerns or allegations against staff or the school's safeguarding practice and arrangements so they can be addressed appropriately.

12.17 For further details, please refer to our Whistleblowing Policy.

12.18 You can also go directly to Children's Social Care on 0300 123 4043 and/or the Police 999 or to the NSPCC Whistleblowing Helpline 0800 028 0285 [help@nspcc.org.uk](mailto:help@nspcc.org.uk)

## 13.0 Record Keeping

13.1 Southfield will hold records confidentially, safely, securely and in line with our records retention schedule.

13.2 All safeguarding concerns, discussions, decisions made and the reasons for those decisions, must be recorded in writing. If you are in any doubt about whether to record something, discuss it with the DSL.

### Records will include:

13.3 A clear and comprehensive summary of the concern

13.4 Details of how the concern was followed up and resolved.

13.5 A note of any action taken, decisions reached, and the outcome.

13.6 Concerns and referrals will be kept in a separate child protection file for each child (electronically).

13.7 Any non-confidential records will be readily accessible and available. Confidential information and records will be held securely and only available to those who have a right or professional need to know/ access them.

13.8 Safeguarding records relating to an individual child will be retained for the student until they reach their 25<sup>th</sup> birthday or 31<sup>st</sup> birthday if there is an EHCP in place (Information Records Management Society 2022). IRMS Schools Toolkit - Information and Records Management Society

13.9 Safeguarding records which contain information about allegations of sexual abuse were being retained for the Independent Inquiry into Child Sexual Abuse (IICSA). This has now concluded, and the Home Office sent a letter to schools advising that files no longer needed to be kept indefinitely. However, the recommendations from the inquiry have stated:

13.10 *Recommendation 17: Access to records The UK government should direct the Information Commissioner's Office to introduce a code of practice on keeping and accessing records which relate to child sexual abuse. The code should require records*

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*about child sexual abuse and allegations of child sexual abuse to be kept for 75 years, with appropriate review periods.*

13.11 The school will follow the recommendation 17.

### Receiving in and transferring pupil records to other education provision

13.12 If a child for whom the school has, or has had, safeguarding concerns moves to another school, the DSL will ensure that their safeguarding information file is forwarded as soon as possible, securely, and separately from the main pupil file.

13.13 To allow the new school/ college to have support in place when the child arrives, this should be within:

- **5 days** for an in-year transfer, or
- **the first 5 days** of the start of a new term.

13.14 In addition, if the concerns are significant or complex, and/or social services are involved, the DSL will speak to the DSL of the receiving school and provide information to enable them to have time to make any necessary preparations to ensure the wellbeing and safety of the child.

### Retention, archiving and destruction of records.

13.15 For records that are not transferred to another school, for example the child leaves the country or is going to be home educated, we have:

- A clear retention policy
- Secure and appropriate system to archive with restricted access.
- We have a written assurance from our providers of our electronic recording systems that all records are maintained securely which includes any archived records.

13.16 Storage, retention, and destruction of our child protection files is also made clear in our data management policy.

## 14.0 Safeguarding Training and Development

14.1 To fulfil our aim of continuous improvement to safeguard our pupils, we ensure that learning and development starts at induction. All staff, supply contractors, leadership and management, and governing body/ trustee board, undertake the minimum safeguarding training. We want reassurance for our children and families that all staff are aware of systems within our school and have the skills and knowledge to follow our schools' procedures.

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## Induction

- 14.2 Child Protection Policy - which includes the policy and procedures to deal with child-on-child abuse.
- 14.3 Behaviour Policy - which includes measures to prevent bullying, including cyberbullying, prejudice-based and discriminatory bullying.
- 14.4 Staff Code of conduct - which include low-level concerns, allegations against staff and whistleblowing.
- 14.5 Safeguarding response to children who are absent from education, particularly on repeat occasions and/or prolonged periods
- 14.6 Role of the designated safeguarding lead (including the identity of the designated safeguarding lead and any deputies)
- 14.7 Copies of/ given links to Part One KCSiE (What school and college staff should know and do).

## Safeguarding children training for all staff and senior leadership.

- 14.8 This training will be regularly updated and will:
  - Be integrated, aligned, and considered as part of the whole-school safeguarding approach and wider staff training, and curriculum planning.
  - Be in line with the quality and standards expected from our 3 safeguarding partners (Hertfordshire Safeguarding Children Partnership)
  - Include online safety, including an understanding of the expectations, roles, and responsibilities for staff around filtering and monitoring.
  - Have regard to the Teachers' Standards (and TA regulations) and code of conduct to support the expectation that all teachers and those that work with children in regulated activity can confidently:
  - Manage our pupils' behaviour effectively to ensure a positive and safe environment.
  - Have a clear understanding of the needs of all pupils, especially pupils with protected characters and those that are on any type of plan to support their needs.
- 14.9 In addition, all staff will have training that raises awareness of children susceptible to extra familial harm such as radicalisation, the government's anti-radicalisation strategy, and Prevent duty to enable us to identify children at risk of being drawn into terrorism and to challenge extremist ideas.

## Our school's current safeguarding training schedule is as follows:

- 14.10 All staff, including DSL/ deputy(s) and whole school staff must attend safeguarding children training every 3 years.

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- 14.11 Our school's DSL will also provide an annual update to all staff, which includes online safety.
- 14.12 Throughout a given academic year, our school's DSL provides for all staff relevant **updates** as changes occur to keep abreast of our whole school approach and thus supporting staff to fulfil their role as set out in Part One of KCSiE (for example, through **emails, e-briefings, and staff meetings**).
- 14.13 **Contractors** who are provided through a private finance initiative (PFI) or similar contract will also receive safeguarding training, and if not undertaken at our school we will ensure through their employer that they have the skills and knowledge to blend in with our school's policies and procedures.
- 14.14 We value our school's **volunteer's** cohort; they play a very important part in our school to work alongside staff to support and protect our pupils. We anticipate that all volunteers share our whole school approach and are willing to receive appropriate training and support from our staff.

### DSL and Deputy(s)

- 14.15 The DSL and (deputies) will undertake child protection and safeguarding training at least every 2 years.
- 14.16 In addition, they will update their knowledge and skills at regular intervals and at least annually (for example, through training or taking time to read and digest safeguarding developments)
- 14.17 They will also undertake Prevent awareness.
- 14.18 It is desired that our DSL and (deputies) when capacity permits, undertakes multi-agency training, this provides opportunities to develop further their knowledge and skills to work with a wide range of safeguarding themes that our children and families can be affected by locally. The three safeguarding partners, HSCP provides a local offer of such training on their website. HSAB and HSCP training and resources | Hertfordshire County Council.

### Governors

- 14.19 All governors receive training about safeguarding and child protection (including online safety) at induction, which is regularly updated. This is to make sure that they:
- Have the knowledge and information needed to perform their functions and understand their responsibilities, such as providing strategic challenge.
  - Can be assured that safeguarding policies and procedures are effective and support the school to deliver a robust whole-school approach to safeguarding.



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- As the Chair of Governors may be required to act as the ‘case manager’ if an allegation of abuse is made against the Headteacher, they receive training in **Managing Concerns and Allegations** for this purpose.

## Headteacher

14.20 As the Headteacher is ultimately responsible for safeguarding children from adults who work or volunteer with children and could be either unsuitable or pose a risk to children, it is highly recommended that **Managing Concerns and Allegations** training is undertaken to maintain an ongoing vigilance of safe practice and culture within the school.

## Safe Recruitment – interview panels

14.21 At least 1 person conducting any interview for any post at the school will have undertaken **safer recruitment** training. This will cover, as a minimum, the contents of Keeping Children Safe in Education, and will be in line with local safeguarding procedures.

14.22 More information can be found in our Safer Recruitment Policy.

## 15.0 Quality Assurance, Improvement and Practice

15.1 Southfield endeavours always to provide an education and learning where children feel safe and are kept safe by all staff. One way we review and monitor our practice is through auditing: it is important that we are aware of the level of our school’s compliance to key guidance such as KSCiE.

15.2 We also commission other scrutineers to help us seek reassurance of our practice e.g. Herts for Learning Education, School Effective Advisors and the Local Authority Child Protection School Liaison Service who act as the interface between education and Hertfordshire Social Care and provide support and advice when required.

15.3 This policy will be reviewed **annually**. At every review, it will be approved by our full Governing Board.

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## 16.0 Additional Associated Safeguarding Policies and Procedures

- Code of conduct
- Positive Behaviour
- Complaints
- Health and safety
- Attendance
- Acceptable Use Agreement
- Equality and inclusion
- PSRHE
- First aid
- Curriculum Statement
- Designated teacher for looked-after and previously looked-after children.
- Privacy notices
- Restraints and Physical Interventions
- Staff disciplinary procedures
- Staff grievance procedures
- Gifts and hospitality
- Online safety
- Whistleblowing
- Teachers' standards

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# Appendix 1 - DECLARATION FOR STAFF Child Protection Policy and KCSiE DfE 2023

Southfield School 2023- 2024

Please sign and return to Angela O'Rourke

I, **<printed name>** have read and am familiar with the contents of the following documents and understand my role and responsibilities as set out in these documents:

- (1) Southfield School Child Protection Policy
- (2) **Part One and Annex B (if in regulated activity)** of 'Keeping Children Safe in Education' DfE Guidance, 2022

I am aware that the DSLs/DDSLs are:

<p><b><u>DSL</u></b></p> <p>Angela O'Rourke</p> <p><b><u>DDSLs</u></b></p> <p>Annette Illingworth Sarah Lettis</p>
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and I can discuss any concerns that I may have with them.

I know that further guidance, together with copies of the policies mentioned above, are available on the school website, on the Safeguarding board and on the network at I:\All\_Staff\Policies.

Signed:	
Date:	

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## Appendix 2 - DECLARATION FOR GOVERNORS Child Protection Policy and KCSiE DfE 2023

Southfield School 2023-2024

Please sign and return to Chair of Governors

I, **<printed name>** have read and am familiar with the contents of the following documents and understand my role and responsibilities as set out in these documents:

- (1) Southfield School Child Protection Policy
- (2) **The entirety of 'Keeping Children Safe in Education'** DfE Guidance, 2023

I am aware that the DSLs/DDSLs are:

**DSL**

Angela O'Rourke

**DDSLs**

Annette Illingworth  
Sarah Lettis

and I can discuss any concerns that I may have with them.

I know that further guidance, together with copies of the policies mentioned above, are available on the school website, on the Safeguarding board and on the network at I:\All\_Staff\Policies.

Signed:	
Date:	

## Appendix 3 – Safeguarding Issues and Specific Forms of Abuse

Children occupy all types of places and spaces when socialising, either directly with others or online. Some of these contextual environments away from their home can present additional risks of harm and exploitation that could impact on their welfare and wellbeing. Preventative safeguarding is about having arrangements in place so that the whole school staff are made aware of these and know the signs that a child is suspectable or already being impacted on. The aim of our school safeguarding arrangements is to identify those children so that early help support for the child and, where applicable, their family can be offered.

All staff play an important part in our whole school approach Concerns should be reported as a priority.

Safeguarding Issues, Child-on-child abuse	Safeguarding descriptor, links for further learning
<b>Bullying</b>	Including cyberbullying, prejudice-based and discriminatory bullying.  <a href="#">Cyber Aware - NCSC.GOV.UK</a> <a href="#">Helping Children Deal with Bullying &amp; Cyberbullying   NSPCC</a> <a href="#">cyberbullying_teachers.pdf (proceduresonline.com)</a> <a href="#">5.1.13 Bullying (proceduresonline.com)</a> <a href="#">Cyberbullying Guidance   Childnet</a>
<b>Abuse in intimate personal relationships between children</b>	Sometimes known as ‘teenage relationship abuse’. <a href="#">Teenage Relationship Abuse   The Children's Society (childrenssociety.org.uk)</a> <a href="#">2008 Expect Respect LeafletEDITED-2.pdf (womensaid.org.uk)</a> <a href="#">Controlling-Behaviour-in-Relationships-talking-to-young-people-about-healthy-relationships.pdf (womensaid.org.uk)</a>
<b>Physical abuse</b>	Such as hitting, kicking, shaking, biting, hair pulling, or otherwise causing physical harm (this may include an online element which facilitates, threatens and/or encourages physical abuse).  <a href="#">No place for bullying.doc (live.com)</a> <a href="#">How to talk to your children about bullying   UNICEF</a> <a href="#">5.1.7 Children Who Abuse Others (proceduresonline.com)</a> <a href="#">safe_extended_bully.pdf (proceduresonline.com)</a>

<b>Sexual violence</b>	<p>Such as rape, assault by penetration and sexual assault; (this may include an online element which facilitates, threatens and/or encourages sexual violence) sexual harassment, such as sexual comments, remarks, jokes and online sexual harassment, which may be standalone or part of a broader pattern of abuse causing someone to engage in sexual activity without consent, such as forcing someone to strip, touch themselves sexually, or to engage in sexual activity with a third party.</p> <p><a href="#">Harmful sexual behavior (HSB) or peer-on-peer sexual abuse   NSPCC Learning</a></p> <p><a href="#">5.3.10 Online Safety (proceduresonline.com)</a></p> <p><a href="#">harmful-sexual-behaviour-pathway-2021.docx (live.com)</a></p> <p><a href="#">brooks traffic light tool - Search (bing.com)</a></p> <p><a href="#">harmful-sexual-behaviour-strategy-2021-23.docx (live.com)</a></p> <p><a href="#">Review of sexual abuse in schools and colleges - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Overview   Harmful sexual behavior among children and young people   Guidance   NICE</a></p>
<b>Consensual and non-consensual sharing of nude and semi-nude images and/or videos</b>	<p>Also known as sexting or youth produced sexual imagery.</p> <p><a href="#">Sharing nudes and semi-nudes: advice for education settings working with children and young people - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Sharing nudes and semi-nudes: how to respond to an incident (overview) - GOV.UK (www.gov.uk)</a></p>
<b>Up skirting</b>	<p>This typically involves taking a picture under a person’s clothing without their permission, with the intention of viewing their genitals or buttocks to obtain sexual gratification, or cause the victim humiliation, distress, or alarm.</p> <p><a href="#">Upskirting: know your rights - GOV.UK (www.gov.uk)</a></p>
<b>Initiation/ hazing type violence and rituals</b>	<p>This could include activities involving harassment, abuse or humiliation used as a way of initiating a person into a group and may also include an online element.</p> <p><a href="#">Who, what, why: Why is hazing so common? - BBC News</a></p>
	<p><b>Please note:</b> CSE, CCE, domestic violence, mental FGM, forced marriage, serious violence is set out below.</p>

Specific Forms of Abuse in Annex B of KCSiE, 2023	Safeguarding descriptor and links for further learning
<p><b>Child Abduction and community safety incidents</b></p>	<p>Child abduction is the unauthorised removal or retention of a minor from a parent or anyone with legal responsibility for the child. Child abduction can be committed by parents or other family members; by people known but not related to the victim (such as neighbours, friends, and acquaintances); and by strangers.</p> <p>Other community safety incidents in the vicinity of a school can raise concerns also, for example, people loitering nearby or unknown adults engaging children in conversation.</p> <p><a href="#">Home - Action Against Abduction</a></p> <p><a href="#">5.3.6 Safeguarding Children from Abroad (including Children who are Victims of Trafficking and Unaccompanied Asylum-Seeking Children) (proceduresonline.com)</a></p>
<p><b>Child Sexual Exploitation (CSE) and Child Criminal Exploitation (CCE)</b></p>	<p>Both CSE and CCE are forms of abuse that occur where:</p> <ul style="list-style-type: none"> <li>• An individual or group takes advantage of an imbalance in power to coerce, manipulate or deceive a child into taking part in sexual or criminal activity, in exchange for something the victim needs or wants, and/or for the financial advantage or increased status of the perpetrator or facilitator and/or</li> <li>• Through violence or the threat of violence.</li> </ul> <p>CSE and CCE can affect children, both male and female and can include children who have been moved (commonly referred to as trafficking) for the purpose of exploitation.</p>
<p><b>Child Criminal Exploitation (CCE)</b></p>	<p>CCE can include children being forced or manipulated into:</p> <ul style="list-style-type: none"> <li>• transporting drugs or money through county lines</li> <li>• working in cannabis factories, shoplifting, or pickpocketing</li> <li>• committing vehicle crime</li> <li>• threatening/ committing serious violence to others</li> <li>• become trapped by exploitation, as perpetrators can threaten victims (and their families) with violence or entrap and coerce them into debt.</li> <li>• coerced into carrying weapons such as knives/ carry a knife for self-protection.</li> <li>• children involved in CCE often commit crimes themselves, their vulnerability as victims is not always recognised by adults and</li> </ul>

	<p>professionals, (particularly older children), and not treated as victims despite the harm they have experienced.</p> <ul style="list-style-type: none"> <li>the experience of girls can be very different to that of boys and the indicators may not be the same, especially as they are at higher risk of CSE- girls are at risk of CCE too.</li> </ul> <p><a href="#">Criminal exploitation of children and vulnerable adults: county lines - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Child exploitation disruption toolkit - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Child sexual and criminal exploitation - Hertfordshire Grid for Learning (thegrid.org.uk)</a></p> <p><a href="#">Criminal exploitation and gangs   NSPCC</a></p>
<p><b>Child Sexual Exploitation (CSE)</b></p>	<p>CSE is a form of child sexual abuse and may involve:</p> <ul style="list-style-type: none"> <li>physical contact, assault by penetration (rape or oral sex) or nonpenetrative acts such as masturbation, kissing, rubbing, and touching outside clothing.</li> <li>non-contact activities like involving children in the production of sexual images, forcing children to look at sexual images or watch sexual activities, encouraging children to behave in sexually inappropriate ways or grooming a child in preparation for abuse including via the internet.</li> <li>can occur over time or be a one-off and may happen without the child’s immediate knowledge for example through others sharing videos or images of them on social media.</li> <li>includes 16- and 17-year-olds who can legally consent to have sex. Some children may not realise they are being exploited as they believe they are in a genuine romantic relationship.</li> </ul> <p><a href="#">CEOP Education (thinkuknow.co.uk)</a></p> <p><a href="#">Child exploitation disruption toolkit - GOV.UK (www.gov.uk)</a></p> <p><a href="#">5.3.4 Hertfordshire's Strategy to Prevent Child Sexual Exploitation (proceduresonline.com)</a></p>
<p><b>County Lines</b></p>	<ul style="list-style-type: none"> <li>County lines is a term used to describe gangs and organised criminal networks involved in exporting illegal drugs using dedicated mobile phone lines or other form of “deal line”.</li> <li>This activity can happen locally as well as across the UK - no</li> </ul>



	<p>specified distance of travel is required.</p> <ul style="list-style-type: none"> <li>• Children are exploited to move, store, and sell drugs and money. Offenders will often use coercion, intimidation, violence (including sexual violence) and weapons to ensure compliance of victims.</li> <li>• Children can be targeted and recruited into county lines in several locations including any type of schools (including special schools), further and higher educational institutions, pupil referral units, children’s homes, and care homes.</li> <li>• Children are also increasingly being targeted and recruited online using social media.</li> </ul> <p>See CCE resources above.</p> <p><a href="https://publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/672227/Criminal_Exploitation_of_children_and_vulnerable_adults_-_County_Lines_guidance.pdf">Criminal Exploitation of children and vulnerable adults: County Lines guidance (publishing.service.gov.uk)</a></p>
<b>Children and the Court System</b>	<ul style="list-style-type: none"> <li>• Children are sometimes required to give evidence in criminal courts, either for crimes committed against them or for crimes they have witnessed.</li> <li>• Making child arrangements via the family courts following separation can be stressful and entrench conflict in families. This can be stressful for children.</li> <li>• The Ministry of Justice has launched an online child arrangements information tool with clear and concise information may be unusual for parents and carers.</li> </ul> <p><a href="https://www.justice.gov.uk/get-help-with-child-arrangements">Get help with child arrangements - Get help with child arrangements (justice.gov.uk)</a></p> <p><a href="#">Cafcass resources for professionals</a></p>
<b>Children who are absent from education</b>	<p>All staff should be aware that children being absent from school or college, particularly repeatedly and/or for prolonged periods, and children missing education can act as a vital warning sign of a range of safeguarding possibilities. This may include:</p> <ul style="list-style-type: none"> <li>• abuse and neglect such as sexual abuse or exploitation and can also be a sign of child criminal exploitation including involvement in county lines.</li> <li>• it may indicate mental health problems, risk of substance abuse,</li> <li>• risk of travelling to conflict zones</li> <li>• risk of female genital mutilation, so-called ‘honour’ based abuse or</li> </ul>

	<p>risk of forced marriage.</p> <p>Early intervention is essential to identify the existence of any underlying safeguarding risk and to help prevent the risks of a child going missing in future. It is important that staff are aware of their school's or college's unauthorised absence procedures and children missing education procedures.</p> <p><a href="http://thegrid.org.uk">Children missing from education - Hertfordshire Grid for Learning (thegrid.org.uk)</a></p>
<p><b>Children missing from home.</b></p> <p><i>(NB this is not in Annex B but to illustrate the separate processes)</i></p>	<p>Use school's CP procedures to escalate to Children's Services/ Police Operation Encompass for MISSING CYP is Hertfordshire's system for sharing information quickly with schools to safeguard children following the success of supporting children who have witnessed Domestic Abuse</p> <p><a href="#">ch yp who go missing.docx (live.com)</a></p>
<p><b>Children with family members in prison</b></p>	<p>Approximately 200,000 children in England and Wales have a parent sent to prison each year. These children are at risk of poor outcomes including poverty, stigma, isolation, and poor mental health.</p> <p>The National Information Centre on Children of Offenders (NICCO) provides information designed to support professionals working with offenders and their children, to help mitigate negative consequences for those children.</p> <p><a href="#">NICCO</a></p> <p><a href="#">5.6.5 Children Visiting Prisons (proceduresonline.com)</a></p>
<p><b>Cybercrime</b></p>	<p>Cybercrime is a criminal activity committed using computers and/or the internet. It is broadly categorised as either:</p> <ul style="list-style-type: none"> <li>• 'cyber-enabled' (crimes that can happen off-line but are enabled at scale and at speed on-line) or</li> <li>• 'Cyber dependent' (crimes that can be committed only by using a computer).</li> </ul> <p>Cyber-dependent crimes include:</p> <ul style="list-style-type: none"> <li>• unauthorised access to computers (illegal 'hacking'), for example accessing a school's computer network to look for test paper answers or change grades awarded.</li> <li>• 'Denial of Service' (Dos or DDoS) attacks or 'booting'. These are attempts to make a computer, network, or website unavailable by overwhelming it with internet traffic from multiple sources, and,</li> <li>• making, supplying, or obtaining malware (malicious software) such as viruses, spyware, ransomware, botnets, and Remote Access Trojans with the intent to commit further offence, including those</li> </ul>

	<p>above.</p> <p><a href="#">Meeting digital and technology standards in schools and colleges - Guidance - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Cyber Choices - National Crime Agency</a></p> <p><a href="#">When to Call the Police: Guidance for Schools and Colleges - National Police Chiefs' Council (February 2020) - Youth Justice Resource Hub (yjresourcehub.uk)</a></p>
<b>Domestic Abuse (DA)</b>	<ul style="list-style-type: none"> <li>• DA encompass a wide range of behaviours and may be a single incident or a pattern of incidents.</li> <li>• Abuse can be psychological, physical, sexual, financial, or emotional.</li> <li>• Children can be victims of DA abuse e.g., see, hear, or experience the effects of abuse at home and/or suffer domestic abuse in their own intimate relationships (teenage relationship abuse)</li> <li>• DA can have a detrimental and long-term impact on their health, well-being, development, and ability to learn.</li> </ul> <p><a href="#">Domestic abuse: recognise the signs - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Helplines briefing: The impact of domestic abuse on children and young people from the voices of parents and carers (nspcc.org.uk)</a></p> <p><a href="#">5.1.9 Domestic Abuse (proceduresonline.com)</a></p>
<b>Homelessness</b>	<p>Being homeless or being at risk of becoming homeless presents a real risk to a child's welfare. The DSL (and deputies) should be aware of contact details and referral routes into the Local Housing Authority so they can raise/ progress concerns at the earliest opportunity.</p> <p>Indicators that a family may be at risk of homelessness include:</p> <ol style="list-style-type: none"> <li>1. household debt</li> <li>2. rent arrears.</li> <li>3. domestic abuse and anti-social behaviour</li> <li>4. the family being asked to leave a property.</li> </ol> <p>This is also a safeguarding issue and DSL should seek advice from Children's Social Care where a child has been harmed or is at risk of harm.</p> <p><a href="#">Homelessness - Citizens Advice</a></p> <p><a href="#">Stats and facts   Centrepoin</a></p> <p><a href="#">Professional Resources - Shelter England</a></p>

<b>Mental Health</b>	<p>Where children have suffered abuse and neglect, or other potentially traumatic adverse childhood experiences, this can have a lasting impact throughout childhood, adolescence and into adulthood. It is key that staff are aware of how these children’s experiences can impact on their mental health, behaviour, attendance, and progress at school.</p> <p>Mental health problems can, in some cases, be an indicator that a child has suffered or is at risk of suffering exploitation.</p> <p>Only appropriately trained professionals should attempt to make a diagnosis of a MH problem.</p> <p>Education staff are well placed to observe children day-to-day and identify those whose behaviors suggest they may be experiencing a MH problem or be at risk of developing one.</p> <p><a href="#">Mental Health First Aid Kit   Childline</a></p> <p><a href="#">Introducing the Sandbox: New online mental health digital advice and guidance service for 10-25s - Hertfordshire Grid for Learning (thegrid.org.uk)</a></p>
<b>Modern Slavery and the National Referral Mechanism</b>	<p>Modern slavery encompasses human trafficking and slavery, servitude and forced or compulsory labour. Exploitation can take many forms, including:</p> <ol style="list-style-type: none"> <li>1. sexual exploitation</li> <li>2. forced labour, slavery, and servitude.</li> <li>3. forced criminality.</li> <li>4. the removal of organs.</li> </ol> <p>Further information on the signs that someone may be a victim of modern slavery, the support available to victims and how to refer them to the NRM is available in Statutory Guidance</p> <p><a href="#">Modern slavery: how to identify and support victims - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Hertfordshire Modern Slavery Partnership - Hertfordshire Grid for Learning (thegrid.org.uk)</a></p> <p><a href="#">5.3.6 Safeguarding Children from Abroad (including Children who are Victims of Trafficking and Unaccompanied Asylum-Seeking Children) (proceduresonline.com)</a></p>
<b>The Prevent duty/ Preventing Radicalisation and Channel</b>	<p>Children may be susceptible to extremist ideology and radicalisation.</p> <ul style="list-style-type: none"> <li>• Extremism is the vocal or active opposition to our fundamental values, including democracy, the rule of law, individual liberty and the mutual respect and tolerance of different faiths and beliefs. This also includes calling for the death of members of the armed</li> </ul>

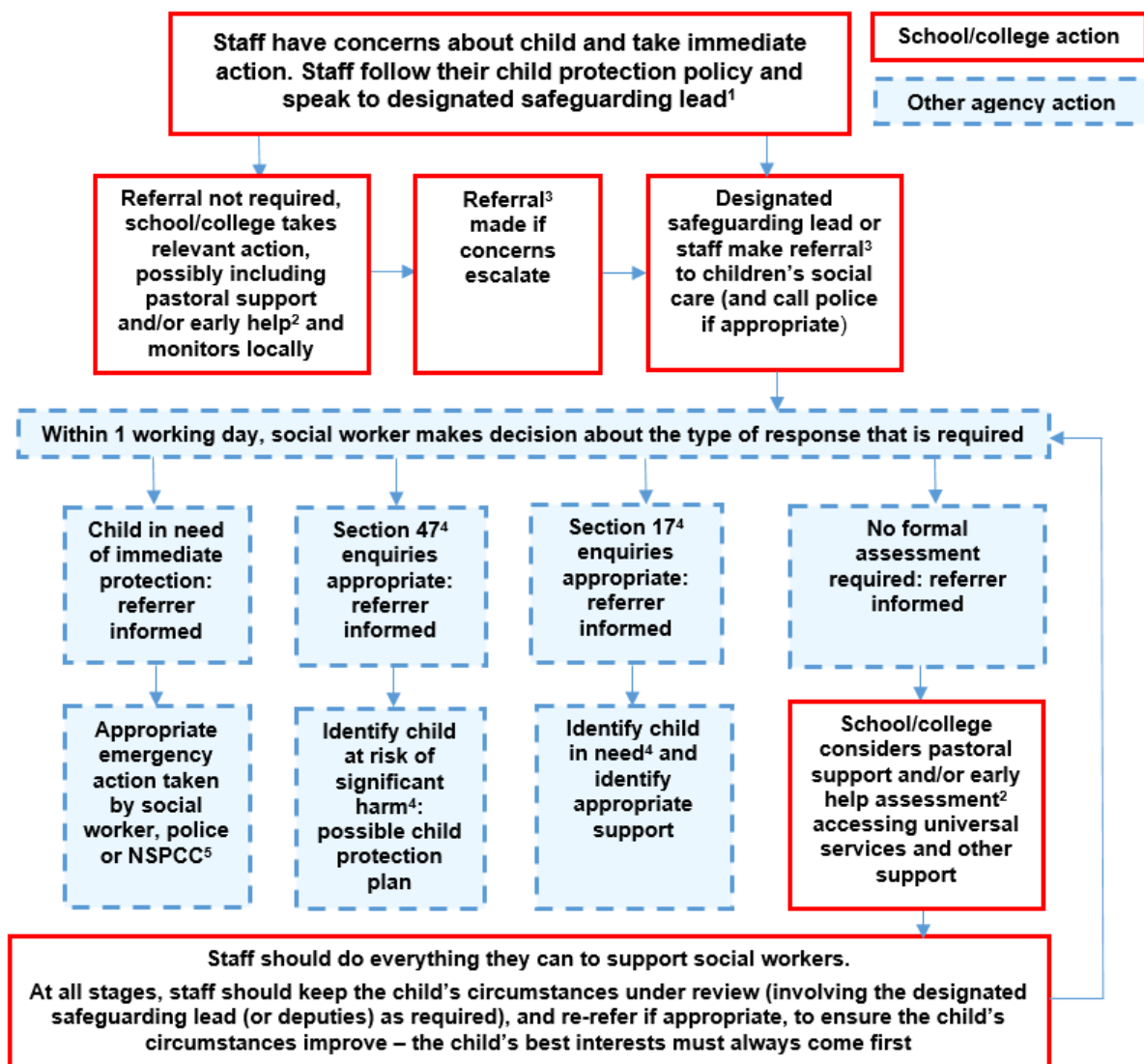
	<p>forces.</p> <ul style="list-style-type: none"> <li>• Radicalisation refers to the process by which a person comes to support terrorism and extremist ideologies associated with terrorist groups.</li> <li>• Terrorism is an action that endangers or causes serious violence to a person/ people; causes serious damage to property; or seriously interferes or disrupts an electronic system.</li> </ul> <p>Channel is a voluntary, confidential support programme which focuses on providing support at an early stage to people who are identified as being susceptible to being drawn into terrorism.</p> <p>The Prevent duty should be seen as part of schools and colleges wider safeguarding obligations.</p> <p><a href="http://www.gov.uk">Prevent duty guidance - GOV.UK (www.gov.uk)</a></p> <p><a href="http://thegrid.org.uk">Prevent in Education - Hertfordshire Grid for Learning (thegrid.org.uk)</a></p> <p><a href="http://proceduresonline.com">5.3.9 Prevent Guidance (proceduresonline.com)</a></p> <p><a href="http://www.gov.uk">Channel and Prevent Multi-Agency Panel (PMAP) guidance - GOV.UK (www.gov.uk)</a></p>
<p><b>Sexual Violence and Sexual Harassment between children in schools and colleges</b></p>	<p>Sexual violence and sexual harassment can occur between two children of any age and sex. It can also occur:</p> <ul style="list-style-type: none"> <li>• Online</li> <li>• through a group of children sexually assaulting</li> <li>• sexually harassing a single child or group of children.</li> </ul> <p>Children who are victims of sexual violence and sexual harassment will likely find the experience stressful and distressing. This will, in all likelihood, adversely affect their educational attainment and will be exacerbated if the alleged perpetrator(s) attends the same school or college. Sexual violence and sexual harassment exist on a continuum and may overlap, they can occur online and face to face (both physically and verbally) and are never acceptable.</p> <p><a href="http://publishing.service.gov.uk">Keeping children safe in education 2023 (publishing.service.gov.uk)</a></p> <p><a href="http://publishing.service.gov.uk">[Title] (publishing.service.gov.uk)</a></p> <p><a href="http://bing.com">brooks traffic light tool - Search (bing.com)</a></p>
<p><b>Serious Violence</b></p>	<p>Indicators, which may signal children are at risk from, or are involved with, serious violent crime:</p> <ul style="list-style-type: none"> <li>• increased absence from school</li> <li>• change in friendships or relationships with older individuals or groups.</li> <li>• significant decline in performance</li> </ul>

	<ul style="list-style-type: none"> <li>• signs of self-harm</li> <li>• significant change in wellbeing</li> <li>• signs of assault or unexplained injuries</li> <li>• unexplained gifts or new possessions.</li> </ul> <p>Anything which could also indicate they have been approached by, or are involved with, individuals associated with criminal networks or gangs and may be at risk of criminal exploitation.</p> <p><a href="http://www.gov.uk">Advice to schools and colleges on gangs and youth violence - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Hertfordshire Serious Violence Strategy &amp; Delivery Plan</a></p>
<p><b>Female Genital Mutilation (FGM)</b></p> <p><i>So-called 'honour' based abuse (includes both Female Genital Mutilation and Forced Marriage)</i></p>	<p>FGM comprises all procedures involving partial or total removal of the external female genitalia or other injury to the female genital organs. It is illegal in the UK and a form of child abuse with long-lasting harmful consequences.</p> <p>Whilst all staff should speak to the DSL (or a deputy) any concerns about FGM, there is a specific legal duty on teachers they must report this to the Police.</p> <p><a href="http://www.gov.uk">Multi-agency statutory guidance on female genital mutilation - GOV.UK (www.gov.uk)</a></p> <p><a href="#">Child Abuse Linked to Faith or Belief – National FGM Centre</a></p> <p><a href="#">Female genital mutilation, honour-based violence and forced marriage - Hertfordshire Grid for Learning (thegrid.org.uk)</a></p>
<p><b>Forced Marriage</b></p>	<p>Forcing a person into a marriage is a crime in England. A forced marriage is:</p> <ul style="list-style-type: none"> <li>• one entered into without the full and free consent of one or both parties.</li> <li>• and where violence, threats or any other form of coercion is used to cause a person to enter into a marriage.</li> <li>• threats can be physical or emotional and psychological.</li> </ul> <p>A lack of full and free consent can be where a person does not consent or where they cannot consent (if they have learning disabilities, for example).</p> <p>Nevertheless, some perpetrators use perceived cultural practices to coerce a person into marriage. Schools and colleges can play a key role in safeguarding children from forced marriage.</p>



	<p><a href="https://www.gov.uk">Apply for a forced marriage protection order: Overview - GOV.UK (www.gov.uk)</a></p> <p><a href="https://proceduresonline.com">Multi-agency practice guidelines: Handling cases of Forced Marriage (proceduresonline.com)</a></p> <p><a href="#">Forced marriage   Childline</a></p>
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## Appendix 4 - Actions of Concerns About a Child-Flowchart





## Appendix 5 - GDPR, Data Protection Freedom of Information and Record Retention

Southfield School subscribes to the Herts for Learning GDPR Toolkit and Enhanced Data Protection Officer Service and will contact the service desk for guidance as required.

Further information can be accessed at: <https://ico.org.uk/for-organisations/>

### Transfer and retention guidance

Scenario	Action
Child moves to another primary school	*Transfer file within 5 days
Child moves to secondary school	*Transfer file within 5 days
Child is permanently excluded and removed from role	*Inform Integration team (or SEN team if child has EHCP) that a safeguarding file exists/there are safeguarding concerns for this child. * Make arrangements for archiving until it can be passed on to another establishment
Child leaves the school - unclear where child has moved to /child. missing from education/ EHE	*Make arrangements for archiving until the 'child' reaches 25 years or until it can be passed on to another establishment <sup>1</sup> * Inform social worker (if open) or attendance/CME/EHE team that a file exists/to clarify where child has moved to and then follow school procedures as above once confirmed.  1
Child becomes adopted whilst at school	*Contact our CPSLO – any historical child protection information leading up to child's adoption will need to be sent to Hertfordshire County Council for archiving. Our CPSLO will facilitate this with records management team.  *When starting at school, If the school are told by parents that a child has been adopted this should be recorded on the main school file with the parents' permission, in order to be able to give any appropriate support. A separate child protection/safeguarding file is not necessary unless there are additional safeguarding issues as for any other child. Once an adoption order has been made, records should relate only to the adoptive family and not the birth family, therefore any historical safeguarding records should be sent to Hertfordshire County Council for archiving. (Contact our CPSLO for support in doing this).

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Primary schools do not need to keep copies of safeguarding records unless there are ongoing legal proceedings when the child leaves the school. Custody of, and therefore responsibility for, the records pass to the school the pupil transfers to.

Any copies of files kept whilst transfer is completed are deleted afterwards, unless in relation to investigations as stated above.

Electronic files using for example CPOMS between systems will keep the file records intact but the access to the files will transfer to the new school.

**Redaction:** The DSP/L will need to give consideration at the time of transfer of safeguarding files to a new educational setting, as to whether it is relevant, necessary, and proportionate to include

the names of other children mentioned within safeguarding records or whether these will need to be redacted.

The school can justify the sharing of such information, provided that the information being processed meets the Article 5 GDPR principles- that information should be “adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed” i.e., if the information supports the new education setting to carry out its safeguarding responsibilities then sharing can be justified.

The sharing of information should be considered under Article 9(2)(g)1 of GDPR and in conjunction with Part 2 (Substantial Public Interest Conditions) and Paragraph 1 of Schedule 1 to the Data Protection Act 2018.

Legal advice should be sought if the DSP is unclear what information, if any, should be redacted.

## Disposal of records

Any paper records that have reached the end of the minimum retention period allocated, will be shredded at the end of the academic year (or as soon as practical before that time).

For audit purposes, in line with The Freedom of Information Act 2000, the school will maintain a list of records which have been destroyed and who authorised their destruction. This will be kept in either paper or an electronic format:

- File reference (or another unique identifier)
- File title (or brief description)
- Number of files
- The name of the authorising officer
- Date of destruction
- Manner of destruction

Ref: [School Safeguarding Practice Guidance](#)

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## Appendix 6 – Record Keeping: Examples and Guidance for CPOMS Entries

### Record Keeping: Example and Guidance for CPOMS Entries

#### Think:

Who?

What?

Where?

When?

How long

Next

*In writing an entry, you are trying to recreate the incident as an image in the reader's mind, as if they had been there. This is to aid the DSL/DDSL to take the right actions as follow up.*

*It needs to have enough detail but at the same time be precise.*

*Discussions can be recorded as reported speech rather than direct, listing the main points.*

*Record statements and observations rather than interpretations or assumptions.*

*The following key points should be referred to. There is an example at the end of the page.*

**Who** was involved including who else might have observed the incident/been at the meeting?

Make sure it is clear who the adults and children are when referencing them the first time. Use **full names where known the first time, with initials thereafter.**

**What** was happening prior to the incident, the incident itself and after it; what were the triggers (if known)? Or what prompted the complaint/ parent meeting, etc. and what key points were discussed and what follow up actions required?

**Where** did the incident take place? Be as precise as possible.

**When** did the incident happen? If it is at break, which break; maths: what time was the maths lesson and which part of the lesson.

**How long** did the incident last for? For example, was the shouting for 10 seconds, 10 seconds then stopped for a minute and then another 10 seconds or continually for 10 minutes? This may be best guess.

**Next steps** to reduce the risk of it happening again; next steps to resolve the matter; next steps to progress. Include who is carrying out the next steps and by when.

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## Examples

### Example A

John (J child in Blackbirds) was walking with me (Annette HLTA) to the library just before his lunch (12:00) to get a new book. As we got near the hall door, Bob Jones (BJ kitchen staff) came through hall door carrying 2 water jugs, tray of biscuits and stack of cups. J quickly moved through door, pushing past BJ. BJ dropped tray and water jug as J bumped into him. Water jug tipped onto J who started to scream (5-10 secs).

I offered my hand to J who followed me out of the way as I reassured J that he could get dry/change and he would be O.K and tried to keep the conversation positive, making a joke about biscuits.

Got J changed, asked why went through door – to see friend (Alice B). I suggested that next time ask and check if anyone else by door.

I saw BJ and suggested to make it safer, not to carry as many things and choose a time earlier/use a trolley as other children on their way as well.

Informed class team of incident and rang home.

### Example B

Call from Harley Walker (HW parent of Philip Jones) to ask why other parents are saying that PJ has been scratching other children, but he (HW) not had communication from school.

Actions:

Speak to class teacher – by 3:00 p.m. - me.

Ring parent back – by 4:00 p.m. - class teacher

Check with teacher/parent if resolved and what further actions to be taken – by 5:00 p.m. - me.

*As the person reporting the incident/meeting etc., it is also part of your responsibility to make sure that 'next step' actions are followed up. Don't assume that because it has been reported that all necessary actions will be completed. We need to hold each other to account. Safeguarding is everyone's responsibility.*